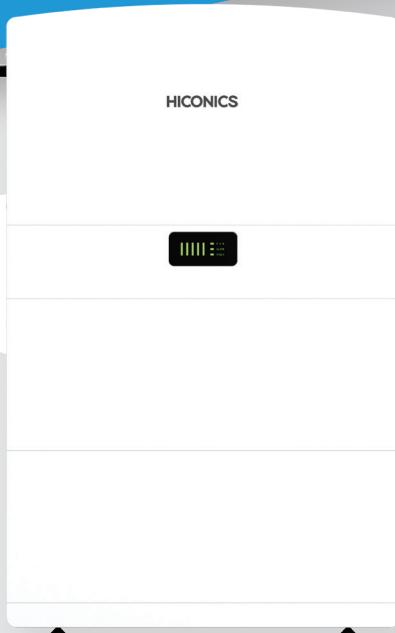


**HICONICS**

A member of Midea group

# HEC2 SINGLE PHASE RESS USER MANUAL



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# 1 Notes on this Manual

## 1.1 Scope of Validity

This manual is an integral part of HEC2 series single phase residential energy storage system with hybrid inverter, it describes the assembly, installation, commissioning, maintenance and failure of the product. Please read it carefully before operating.

Configuration	
Inverter	HEC2-S3.68Hr2
	HEC2-S3.8Hr2
	HEC2-S5.0Hr2
	HEC2-S6.0Hr2
ESS	HEC2-BHP50r2
	HEC2-BHP100r2
	HEC2-BHP150r2
	HEC2-BHP200r2-A
	HEC2-BHP300r2

Inverter naming rules, for example: HEC2-S5.0Hr2

"HEC2" uses for "HICONICS 2<sup>nd</sup> generation series".

"S" uses for "Single Phase Output".

"5.0" uses for "rated output power "5kW".

"H" uses for "High voltage".

"r2" uses for "All-in-one".

ESS naming rules, for example: HEC2-BHP50r2

"HEC2" uses for "HICONICS 2<sup>nd</sup> generation series".

"B" uses for "Battery system"

"H" uses for "High voltage system"

"P50" uses for "5kWh"

"r2" uses for "all in one system"

## 1.2 Target Group

This manual is for qualified electricians. The tasks described in this manual only can be performed by qualified electricians.

## 1.3 Symbols Used

The following types of safety instructions and general information appear in this document as described below:



**Danger!**

Indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.



**Warning!**

Indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.



**Caution**

Indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.



**Notice**

Indicates actions of which, if not avoided, could result in material damage.

## 1.4 EU Declarations of Conformity

HICONICS ECO-ENERGY DRIVE TECHNOLOGY CO., LTD. hereby declares that the inverter described in this document complies with the basic requirements and other relevant conditions of the directives listed below.

Directive 2014/30/EU

On the approximation of the laws of the Member States relating to electromagnetic compatibility (EMC))

Directive 2014/35/EU

(On the harmonization of the laws of the Member States relating to the making available on the market of electrical equipment designed for use within certain voltage limits – in short: Low Voltage Directive)

Directive 2011/65/EU (RoHS)

(on the restriction of the use of certain hazardous substances in electrical and electronic equipment You will find a detailed EU Declaration of Conformity in the download area at: [www.hiconics-global.com](http://www.hiconics-global.com))

## 2 Safety

### 2.1 Notes on This Manual Explanation of Symbol

This section gives an explanation of all the symbols shown on the inverter and on the type label.

Symbol	Explanation
--------	-------------



CE mark.

The inverter complies with the requirements of the applicable CE



TUV mark



Beware of hot surface.

The inverter can become hot during operation. Avoid contact during operation. Danger of high temperature.



Danger to life due to high voltages in the inverter!



Danger

Risk of electric shock!



Observe enclosed documentation



Do not dispose of the battery system together with the household waste but in accordance with the disposal regulations for electronic waste applicable at the installation site.



The system can't be disposed together with the household waste. Disposal information can be found in the enclosed documentation.



Do not operate this equipment until it is isolated from battery, grid and on-site PV generator.



Danger to life due to high voltage.

There is residual voltage existing in the inverter after powering off,  $5\text{min}$  which needs 5 min to discharge.

Wait 5 minutes before opening the cover.



This product is not designed for wall mount installation.

Please do not wall mount the inverter if the product is used individually. Supporting material which weighs 3 times of inverter is required underneath the inverter for installation safety.

## 2.2 Important Safety Instructions

Danger!



**Danger!**

Danger to life due to high voltage in the inverter! All work must be carried out by qualified electrician  
The appliance should not be used by children or individuals with limited physical sensory or mental abilities, or lack of experience and knowledge, unless they have received supervision or instruction.

The battery system have a non-resettable function to stop operation. If the voltage, current, temperature and other information reach the system lock threshold, the system will enter the system lock state. In this state, the system cannot be restored by restarting the system or any other operation. Please contact the professional operating system of his product and then ask them to exit the system lock state.

Caution!



**Caution**

Possible damage to health as result of the radiation!

Do not stay closer than 20cm to inverter for any length of time.

Notice!



**Notice**

Grounding the PV generator.

Should comply with local requirements for grounding the PV modules and PV generator. It is recommended that the PV frame and other electrically conductive surfaces be connected in a manner that provides continuous conduction and grounding for optimum system and personnel protection.

---

Warning!



**Warning!**

Ensure that input DC voltage  $\leq$  Max. DC voltage. Over voltage may cause permanent damage to inverter or other losses, which will not be included in warranty!

---

Warning!



**Warning!**

Risk of electric shock!

---

Warning!



**Warning!**

Authorized service personnel must disconnect both AC and DC power from inverter before attempting any maintenance or cleaning or working on any circuits connected to inverter.

---

Warning!



**Warning!**

Do not operate the inverter when the device is running.

---

Warning!



**Warning!**

The inverter can only start normally when there is direct current

---

- Prior to the application, please read this section carefully to ensure correct and safe application. Please keep the user manual properly.
- Accessories only together with the inverter shipment are recommended here, otherwise may result in a risk of fire, electric shock, or injury to person.

- Ensure that the wiring is in good condition and is not smaller than the required size.
- Do not disassemble any parts of inverter which are not mentioned in installation guide. It contains no user-serviceable parts. See warranty instructions on obtaining service. Attempting to service the inverter yourself, may result in a risk of electric shock or fire and will void your warranty.
- Keep away from flammable, explosive materials to avoid fire.
- The installation place should be away from humid or corrosive substance.
- Authorized service personnel must use insulated tools when installing or working with this equipment.
- PV modules shall have an IEC 61730 class A rating.
- Never touch either the positive or negative pole of PV connecting device. Touching both of them at the same time is strictly prohibited.
- Even after the grid, battery, and PV supply are disconnected, the capacitors in the equipment may still hold a high voltage charge.
- Hazardous voltage will present for up to 5 minutes after disconnection from power supply
- CAUTION-RISK of electric shock from energy stored in capacitor, never operate on the inverter couplers, the grid cables, battery cables, PV cables or the PV generator when power is applied. After switching off the PV, battery and grid supply, always wait for 5minutes to let the intermediate circuit capacitors discharge before unplug DC, battery plug and grid coupler.

- When accessing the internal circuit of inverter, it is very important to wait 5 minutes before operating the power circuit. Do not open the device barehanded.
- Measure the voltage between terminals DC+ and DC- with a multi-meter (impedance at least 1Mohm) to ensure that the device is discharged before beginning work (35VDC) inside the device.
- Testing to AS/NZS 4777.2:2020 to multiple inverter combinations has not been conducted So multiple phase inverter combinations should not be used or external devices should be used in accordance with the requirements of AS/NZS 4777.1.

### Anti-Islanding Effect

- Islanding effect is a special phenomenon that grid-connected PV system still supply power to the nearby grid when the voltage loss is happened in the grid system. It is dangerous for maintenance personnel and the public. HiEnergy series inverter provide Active Frequency Drift (AFD) to prevent islanding effect.

### PE Connection and Leakage Current

- The end-use application shall monitor the protective conductor by residual current operated protective device (RCD) with rated fault current  $I_{fn} \leq 240\text{mA}$  which automatically disconnects the device in case of a fault.

Warning!

High leakage current!

Ground the system before power on.



**Warning!**

- Incorrect grounding can cause physical injury, death or equipment malfunction and electromagnetic radiation increase.
- Make sure that grounding conductor is adequately sized as required by safety regulations.
- Do not connect the ground terminals of the unit in series in case of a multiple installation. This product can cause current with a DC component, where a residual current device (RCD) or monitoring (RCM) is used for protection.  
If local regulation or the grid company request a separate RCD, a residual current device RCD type A can be used for all HiEnergy series inverter.

#### For United Kingdom

- The installation that connects the equipment to the supply terminals shall comply with the requirements of BS 7671.
- No protection settings can be altered.
- User shall ensure that equipment is so installed, designed and operated to maintain at all times compliance with the requirements of ESQCR22(1)(a).

#### For Australia and New Zealand

- Electrical installation and maintenance shall be conducted by licensed electrician and shall comply with Australia National Wiring Rules.

#### Battery Safety Instructions

- HiEnergy Series inverter can be operated with high voltage battery system, for the specific parameters such as battery type, nominal voltage and nominal capacity etc., please refer to the parameters list.
- To prevent potential electric shock and short-circuit current hazards that may arise from accumulator batteries, it is advised to follow the following precautions while the battery replacement:

1. Do not wear watches, rings or similar metallic items.
2. Use insulated tools.
3. Put on rubber shoes and gloves.
4. Do not place metallic tools and similar metallic parts on the batteries.
5. Switch off load connected to the batteries before dismantling battery connection terminals.
6. Only personal with proper expertise can carry out the maintenance of accumulator batteries.

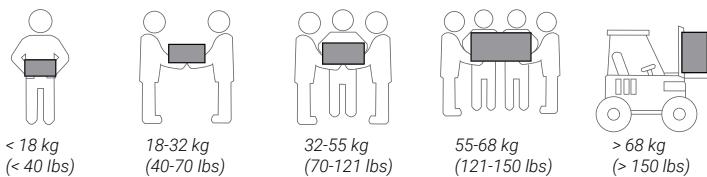


### Notice

The system detects a thermal runaway (Venting of gaseous electrolyte; Burning of the cell, spark formation and ignition of vented gas mixtures; Explosion of the cell) , it wirelessly sends a thermal runaway signal to the user's alarm system to inform the user that a thermal runaway has occurred. Users need to configure buzzer alarm products at home. (The alarm light is red, and the alarm buzzer has a sound level greater than 85dB but less than 110dB, with a frequency below 3.5kHz.)

## 2.3 Handle Heavy Loads Safely

- When carrying heavy objects, you should be prepared to bear the weight to avoid being crushed or sprained by heavy objects.



- When multiple people carry heavy objects at the same time, it is necessary to consider the height and other conditions, and do a reasonable job of personnel matching and division of labor to ensure a balanced weight distribution.
- When two or more people are carrying heavy loads together, one person should direct the equipment and lift or lower the equipment at the same time to ensure a uniform pace.

- When handling equipment by hand, you should wear protective gloves, labor protection shoes and other safety protective equipment to avoid injury.
- When carrying the equipment by hand, first approach the object, squat down, use the force of straightening your legs, do not use the strength of your back, slowly and steadily lift the object, and it is strictly forbidden to suddenly jerk or twist the torso.
- Do not quickly lift heavy objects to waist height, but place them on a half-waist high workbench or an appropriate place, adjust the position of your palms, and then lift them.
- Carrying heavy objects must be balanced and stable; The speed of movement should be uniform and low; Positioning is required to be smooth and slow, so as to avoid any impact or drop that scratches the surface of the equipment or damages the components and cables of the equipment.

## 2.4 Guide to Safe Disposal of Waste Materials

- Data Erasure: The product's storage is already encrypted. It is recommended that customers restore the factory settings before removal to clear all user configurations and data.
- Secure disposal: Physically destroy storage media that cannot have data cleared, and dispose of equipment in compliance with environmental regulations.
- Disconnect the product from the power grid or power source and ensure it is completely turned off.

## 2.5 Channel for Handling Security Issues

- After-sales service: Get assistance via phone, email, or online customer service.
- Reporting channel: Report security issues through the after-sales service channel.
- Issue tracking: Track the progress of problem resolution through after-sales service channels.

## 3 Introduction

### 3.1 Basic Features

HiEnergy Series is a high-quality system which can convert solar energy to AC energy equipped with storage battery. It's an all-in-one system. HiEnergy inverter is only compatible with HiEnergy batteries (HEC2-BHP) and currently is not compatible with other batteries (include other LFP battery and Lead acid battery)

The HiEnergy Series system can be used to optimize self-consumption, store electricity in the battery for future use or feed electricity into public grid. Work mode depends on PV energy and user's preference. It can provide electricity for emergency use during the grid lost by using the energy from battery and inverter generated from PV.

### System Diagram

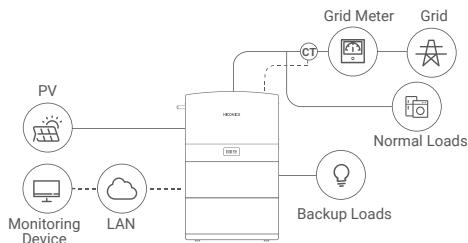


Figure 1 DC-Coupled Storage System – Scheme

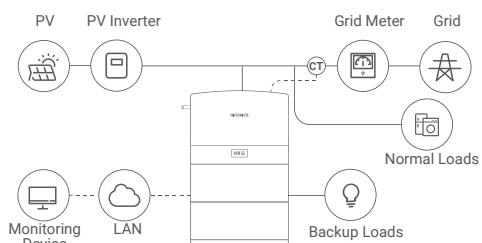


Figure 2-1 AC-Coupled Storage System – Single phase (1CT) scheme

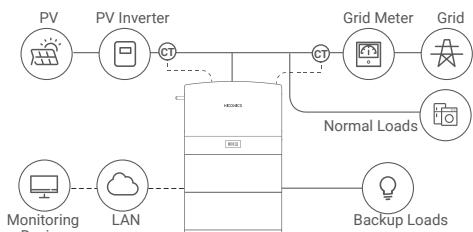


Figure 2-2 AC-Coupled Storage System – Single phase (2CT) scheme

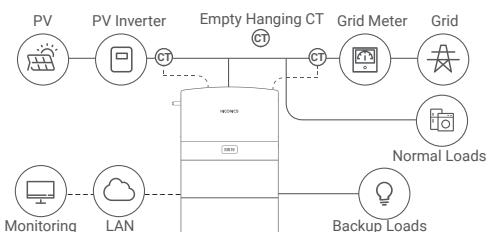


Figure 2-3 AC-Coupled Storage System – Three phase (3CT) scheme

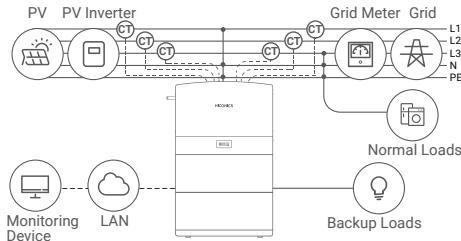


Figure 2-4 AC-Coupled Storage System – Three phase (6CT) scheme

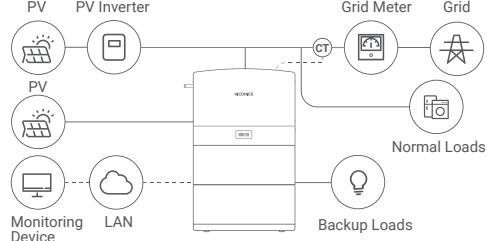


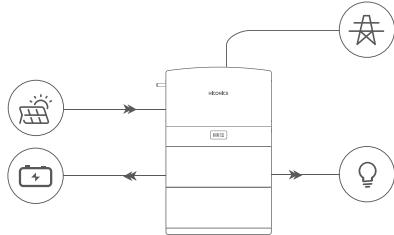
Figure 3 Hybrid-coupled Storage System – Scheme

### 3.2 Work Modes

There are three basic work modes that end users can choose through inverter APP.

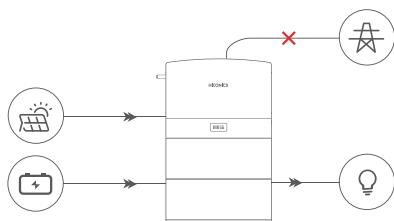
- **Self Use:**

The energy generated by the solar panels will be used in the following order: supply to the home loads; charge the battery and then, feed into the grid. When the PV power is not available, the load will be supported by battery to enhance self-consumption. If the power supply from the batteries is not sufficient, the grid will support the load demand.



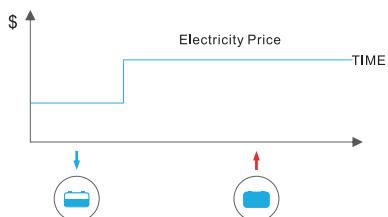
- **Back up:**

Under this mode, the battery is only used as a backup power supply when the grid fails, as long as the grid works, the batteries won't be used to power the loads. The battery will get charged with the power generated by the PV system or from the grid.



- **TOU Mode:**

In the TOU (Time of Use) mode, customers can use the APP to set the charging and discharging times and power levels based on different electricity price conditions to maximize their electricity income.

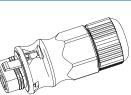
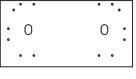


### 3.3 Packing List

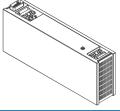
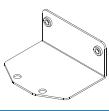
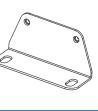
Check the following parts list to ensure it is complete.

Delivers a total system separately on site to client, this consists of:

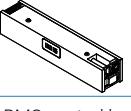
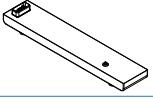
#### Inverter packing list

					
1x Hybrid inverter	4xM6*12	4xM8*60	4x RJ45 cable end	1xCT (With RJ45 Adapter)	2x PV positive terminal
					
2x PV negative terminal	1x Grid male connector	1x Load female connector	2x Inverter bracket	Connecting wiring harness	Wi-Fi dongle
					
Unlocking Tools	Positioning cardboard	2x Connector pins (+)	2x Connector pins (-)		

#### 2x Battery packing list

				
battery pack	2 PCS	2 PCS	M 5 *14 (8 PCS)	M 8 *60(4 PCS)

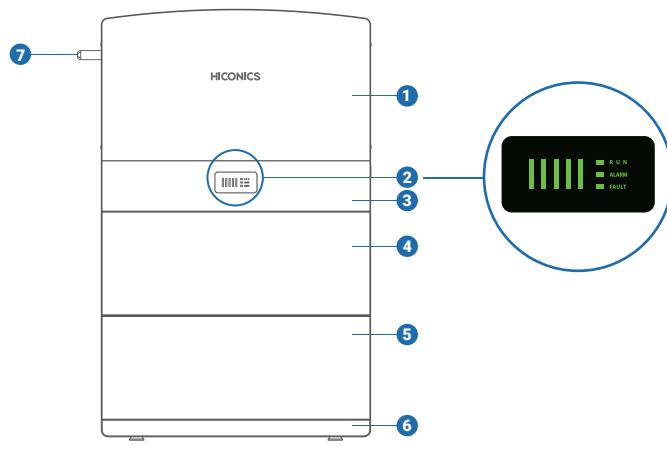
#### Control box & base

				
1xBMS control box	1x base			

#### Document

				
Quick Installation Manual	Warranty card	Certificate of conformity		

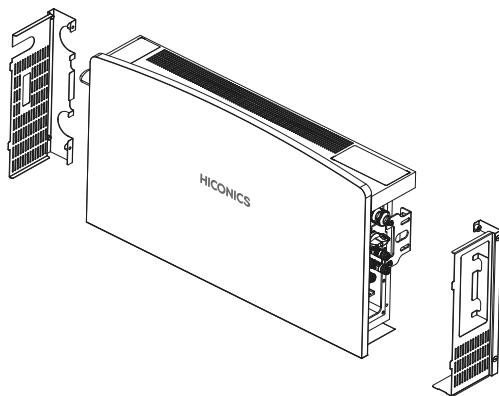
### 3.4 System Appearance



HEC2-S Series

- ① Hybrid Inverter
- ② BMS indicator
- ③ BMS Control Box
- ④ Battery Pack
- ⑤ Battery Pack (Battery 2, Max. 3 packs)
- ⑥ Base
- ⑦ WIFI Interface

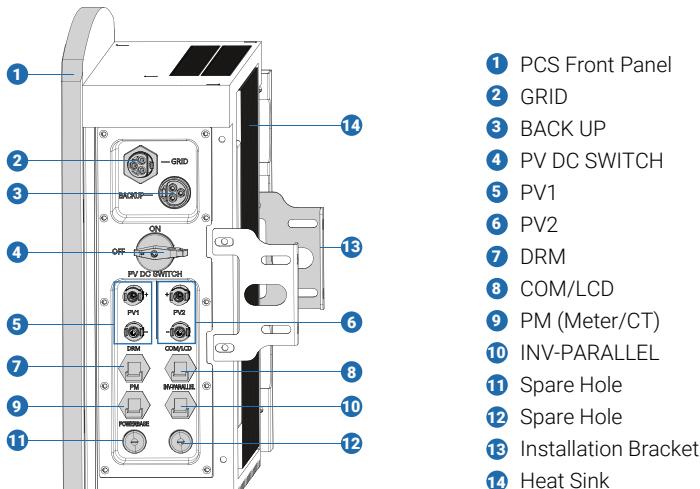
### 3.5 Wiring Port Part



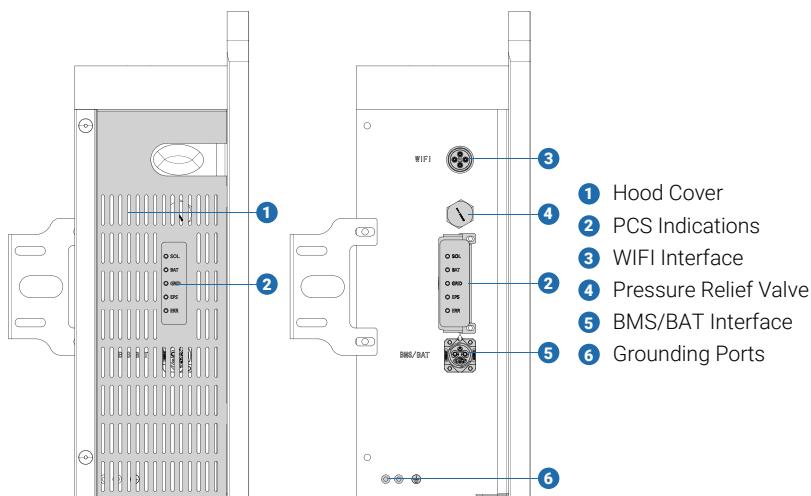
Overview

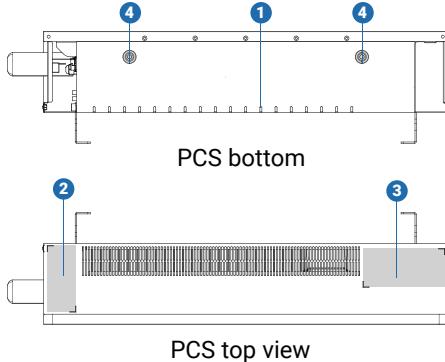
### 3.5.1 Inverter

The inverter is a high-voltage component and has been sealed by the manufacturer. The inverter may only be replaced as a complete item and may not be opened. The inverter is located just underneath the cover plate. It comprises the inverter tray, which is fitted with a fan, and the following components:

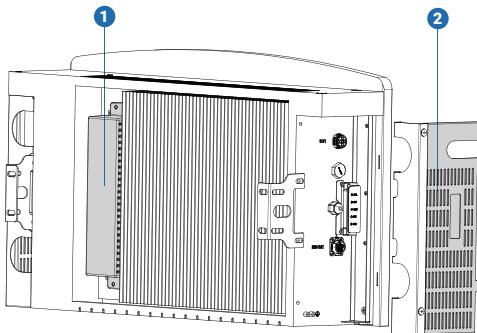


PCS right view





- ① Water Leakage Holes
- ② Warning Label Sticking Position
- ③ Nameplate Sticking Position
- ④ Position Detector (female)



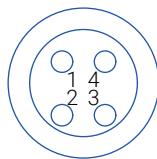
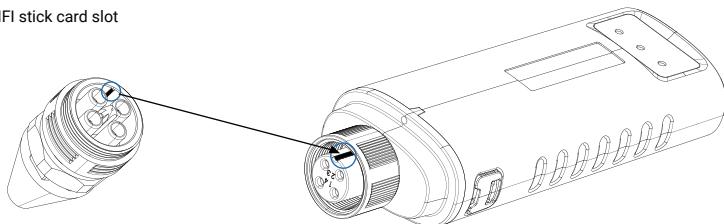
- ① Inductor Box
- ② Hood Cover

PCS back view

This high-quality inverter is capable of AC/DC conversion according to the usage or requirement of different users, and intelligently realizes on-demand scheduling of energy between PV, battery, grid and load. Meanwhile, it has self-protection functions such as over-voltage, over-heat, over-current, over-power, etc., which improve the reliability of system operation; GFCI detects PV insulation impedance, and RCD device detects leakage faults of the system in real time, which improves the safety of system operation; and it meets the user's all-round demand for the home storage system in terms of safety, reliability, and intelligence to the maximum extent.

**PCS WIFI Interface:** The WIFI interface of the PCS is a port to operate and monitor the PCS or system through the Internet

WIFI stick card slot

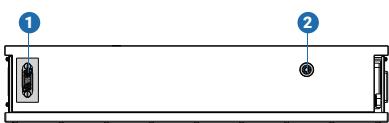
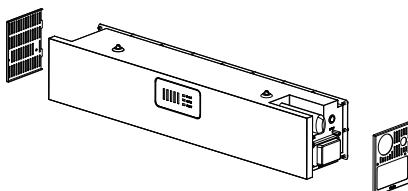


Pin	Description
1	VCC
2	GND
3	RS485-A
4	RS485-B

**Note:**

The WIFI stick card slot has to be aligned to work properly

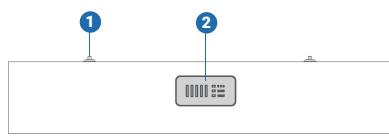
### 3.5.2 BMS Control Box



Bottom view

① Bottom Plug Connector

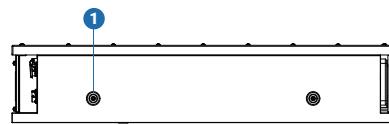
② Position Detector (female)



Front view

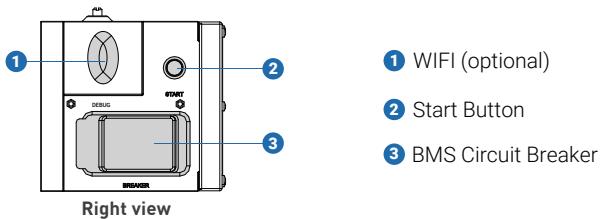
① Position Detector (male)

② BMS Indicator

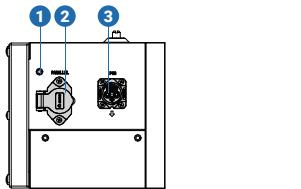


Top view

① Position Detector (male)



- ① WIFI (optional)
- ② Start Button
- ③ BMS Circuit Breaker



- ① Grounding Bolt (go to PCS)
- ② PARALLEL
- ③ PCS



- ① Identification Plate Paste Bit

Back view

The BMS module of residential energy storage system, also called battery management system, is used to control and monitor the charging and discharging process of the battery pack, to ensure the safety and lifetime of the battery pack. Its main functions include:

Battery status monitoring: monitor the parameters of the battery pack such as voltage, current, temperature, and the status of the battery pack, such as charging status, discharging status, and capacity.

Charge control: control the charging process of the battery pack, including charging current, charging voltage, charging time and other parameters to ensure the safety and charging efficiency of the battery pack.

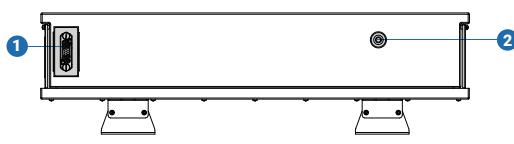
Discharge control: control the discharge process of the battery pack, including discharge current, discharge voltage, discharge time and other parameters to ensure the safety and discharge efficiency of the battery pack.

BMS-PARALLEL: This interface is used to connect another BMS in parallel, which can connect the other BMS parallel to communicate and charge/discharge at the same time. The function is still developing and the interface is reserved.

Battery connectors: The PARALLEL port of the BMS control box is used to connect two battery systems in parallel and to transmit power and communication signals.

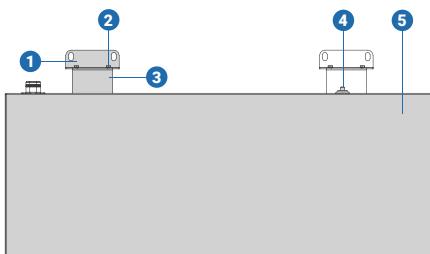
Power button: Power button is used to wake up the battery whenever the battery is over discharged to power-down protection point.

### 3.5.3 Battery Pack



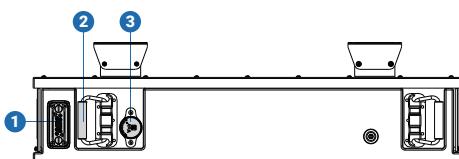
Battery bottom view

- ① Bottom Connector
- ② Position Detector(female)



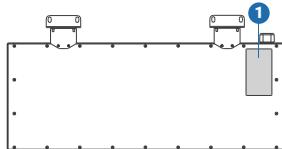
Battery front view

- ① Mounting Piece 2
- ② Connecting Screw
- ③ Mounting Piece 1
- ④ Position Detector(male)
- ⑤ Front Panel



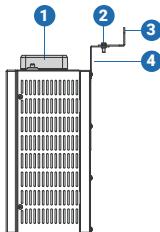
Battery top view

- ① Top Connector
- ② Carrying Handle
- ③ Explosion Proof Pressure Relief Valve



Back view

① Label Paste Position



Battery right view

① Bottom Connector

② Connecting Screw

③ Mounting Piece 2

④ Mounting Piece 1

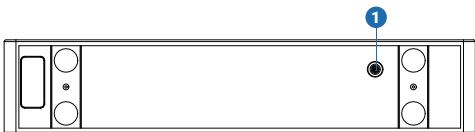
The battery pack of residential energy storage system is a device used to store electrical energy, usually consisting of multiple battery cells. Its main functions include:  
Storing electrical energy: the battery pack can store electrical energy from the grid or the PV Power supply:

The battery pack can be to supply electrical power whenever there's a need to support the backup load (managed by PCS)

Monitoring: The battery pack can monitor the status of the battery cells, such as voltage of charge and discharge, temperature, etc., to ensure their safety and reliability.

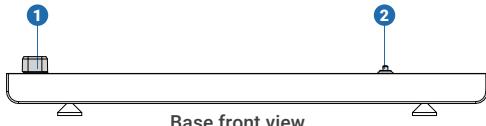
The battery pack usually need to be used in conjunction with other equipment, such as inverter and BMS control box, to achieve its full function.

### 3.5.4 Base

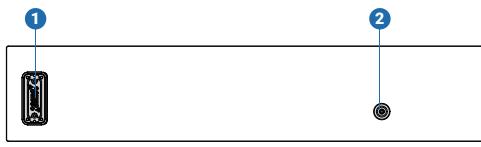


Base bottom view

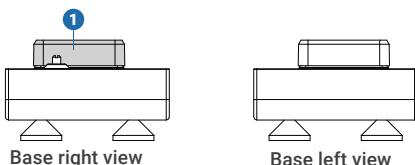
① Position Detector (male)



① Top Connector  
② Position Detector (male)



① Top Connector  
② Position Detector (male)



① Top Connector

The base module of residential energy storage system is used to support the whole system, its main functions include:

Structural support: for battery module support.

Electrical circuit closure: there are connectors on the base to connect with the battery module to achieve high voltage circuit and heating circuit closure.

### 3.6 LED Lights Display Define

#### 3.6.1 Battery System LED Display Define



Table1 LED function display

State	Description	RUN	ALARM	FAULT	Battery SOC indicator					Description
System power off	Power off	off	off	off	off	off	off	off	off	off
System standby	Normal	Blinking1	off	off	Based on real SOC power indication					Standby mode
	Warning	Blinking1	Blinking2	off						Battery pack low voltage/low SOC/ low temperature
	Fault	Blinking1	off	Blinking3						Communication/ equipment damage
	Normal	On	off	off	Based on real SOC power indication					
Charging mode	Warning	On	Blinking2	off	All the LED blinking 2					When the battery fully charged, all the SOC LED blinking 2; When overcharge warning, Alarm LED blinking 2.
	Overcharge protection	On	off	off	On	On	On	On	On	After activating the overcharge protection for a period of time, if there is no charging current input, then it transitions to standby mode.
	Over current protection	Off	Blinking1	Blinking1	Off	Off	Off	Off	Off	Stop charging
	Voltage difference protection	Off	Blinking1	Blinking1	Off	Off	Off	Off	Off	If the voltage difference of the battery cell exceeds the allowable value, start the protection and stop charging
	Communication fault	Off	Blinking1	Blinking3	Off	Off	Off	Off	Off	BMS internal and PCS communication failure, start protection, stop charging
Temperature fault	Temperature fault	Off	Blinking2	Blinking2	Based on real SOC power indication					If the NTC temperature difference/rise exceeds the allowable value, start protection and stop charging
	Normal	On	Off	Off	Based on real SOC power indication					Discharging normally

Discharging mode	Low SOC warning	On	Blinking2	Off	Blinking2	Off	Off	Off	Off	If the battery level is lower than the set SOC value, an alarm will be triggered, and the minimum battery level LED will flash to stop discharging
	Over current protection	Off	Blinking1	Blinking1						Stop discharging
	Voltage difference protection	Off	Blinking1	Blinking2						If the voltage difference of the battery cell exceeds the allowable value, start the protection and stop discharging
	Communication fault	Off	Blinking1	Blinking3	Off	Off	Off	Off	Off	BMS internal and PCS communication failure, start protection, stop discharging
	Temperature fault	Off	Blinking2	Blinking2						If the NTC temperature difference/rise exceeds the allowable value, start protection and stop discharging
Fault	Equipment fault	Off	Off	On	Off	Off	Off	Off	Off	Stop charging and discharging

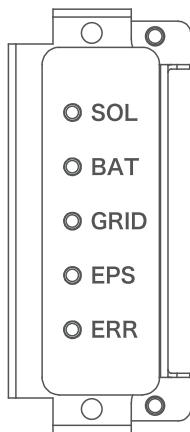
Table 2 Instructions for the Operation of the Power LED

State		Charge mode					Discharge mode				
SOC	SOC LED lights	L1	L2	L3	L4	L5	L1	L2	L3	L4	L5
	0~20%	Blinking2		Off	Off	Off	Blinking2	On	On	On	On
	20%~40%	One by one light up	Off	Off	Off	On	Blinking2	Off	Off	Off	Off
	40%~60%	One by one light up		Off	Off	On	On	Blinking2	Off	Off	
	60%~80%	One by one light up		Off	On	On	On	Blinking2	Off		
	80%~100%	One by one light up			On	On	On	On	On	Blinking2	
	Over charge protection	On	On	On	On	On	On	On	On	On	On
Battery running indicator light	Normal 					Blinking (Blinking2)					

Table 3 Explanation of LED working indicator flashing

Type	On	Off
Blinking1	0.25s	3s
Blinking2	0.5s	2s
Blinking3	0.75s	1s

### 3.6.2 Inverter LED Indications



Name of LED	State of LED	Description
SOL	ON	PV is active
	BLINKING	PV is standby
	OFF	PV loss
BAT	ON	Battery is active
	BLINKING	Battery is standby
	OFF	Battery loss
GRID	ON	Grid is active
	BLINKING	Grid is standby
	OFF	Grid loss
EPS	ON	EPS is active
	BLINKING	EPS is overload
	OFF	EPS loss
ERR	ON	Fault state
	BLINKING	Warning
	OFF	No fault

## 4. Installation



### Notice

Indicates actions that may cause material damage.

### 4.1 Check for Physical Damage

Make sure the inverter is intact during transportation. If there is any visible damage, such as cracks, please contact your supplier immediately.

### 4.2 Equipment Installation

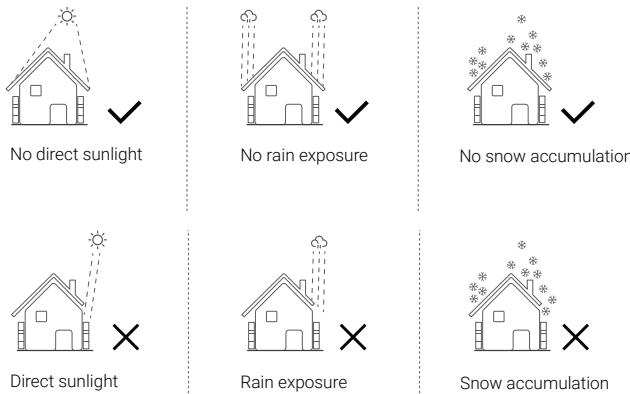
#### Installation Precaution

HiEnergy series is designed for outdoor installation (IP65). Make sure the installation site meets the following conditions:

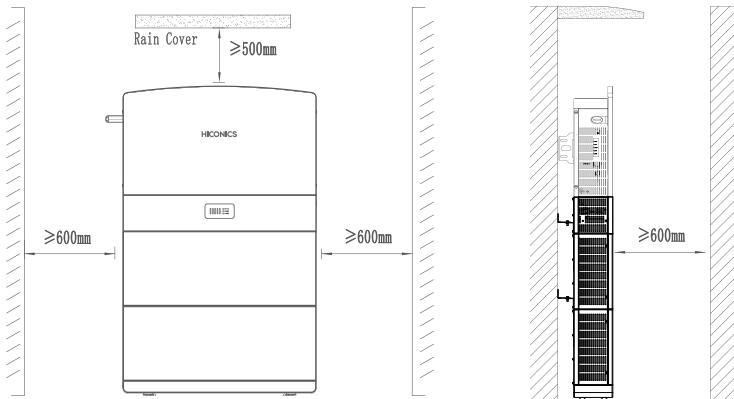
- Not in direct sunlight.
- Not in areas where highly flammable materials are stored.
- Not in potential explosive areas.
- Not in the cool air directly.
- Not near the television antenna or antenna cable.
- Not higher than altitude of about 2000m above sea level.
- Suggested installation environment humidity  $\leq$  95% RH
- Under good ventilation condition.
- The ambient temperature in the range of  $-20^{\circ}\text{C}$  to  $+55^{\circ}\text{C}$ .
- The slope of the wall should be within  $\pm 5^{\circ}$ .
- The wall hanging the inverter should meet conditions below
- The surface should be strong and flat.
  1. Solid brick/concrete, or strength equivalent mounting surface;
  2. Inverter must be supported or strengthened if the wall's strength isn't enough  
(Such as wooden wall, the wall covered by thick layer of decoration)

**Physical environment:** The product design meets IP65 standards, its can be installed indoors or outdoors, ensuring stability and reliability.

Please avoid direct sunlight, rain exposure, snow laying up during installation and operation.



#### 4.2.1 Requirements



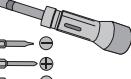
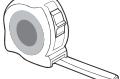
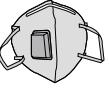
Position	Min size
Left	600mm
Right	600mm
Top	500mm
Front	600mm

#### Mounting Steps

Note: The inverter mount can be stacked on its battery.

#### 4.2.2 Required for Installation

Installation tools: crimping pliers for binding post and RJ45, screwdriver, manual wrench etc.

Installation tools			
			
			
			
			
			
			
Personal Protective Equipment			
			
Safety Gloves	Safety Goggles	Dust Mask	Safety Shoes

## 4.3 Installation Process

### 4.3.1 Battery Pack Installation

The battery pack height must comply with local regulations. If the positioning plate conflicts with the regulations, the regulations must be met first.

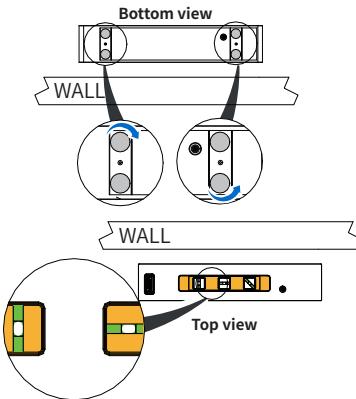
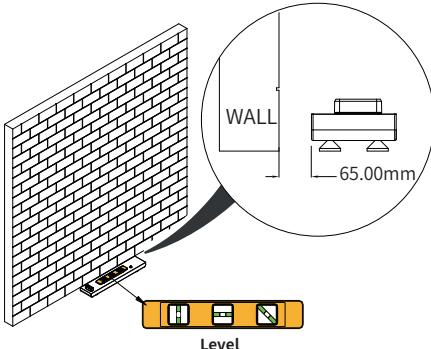
#### 01 Drilling Holes for Battery Pack Positioning



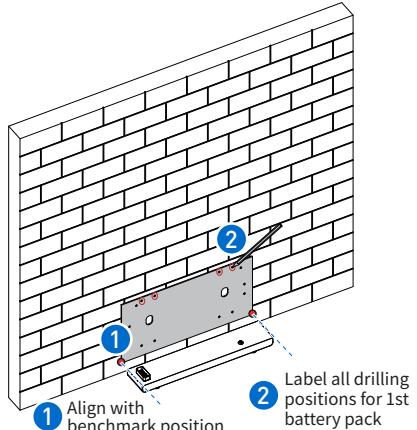
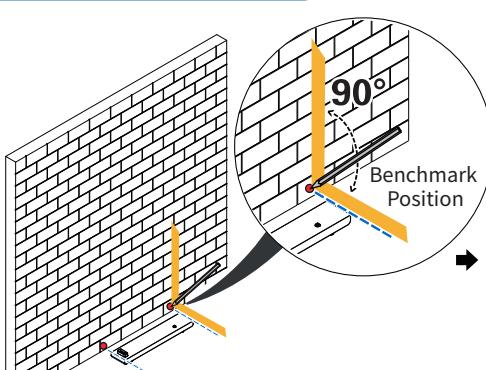
##### Notice

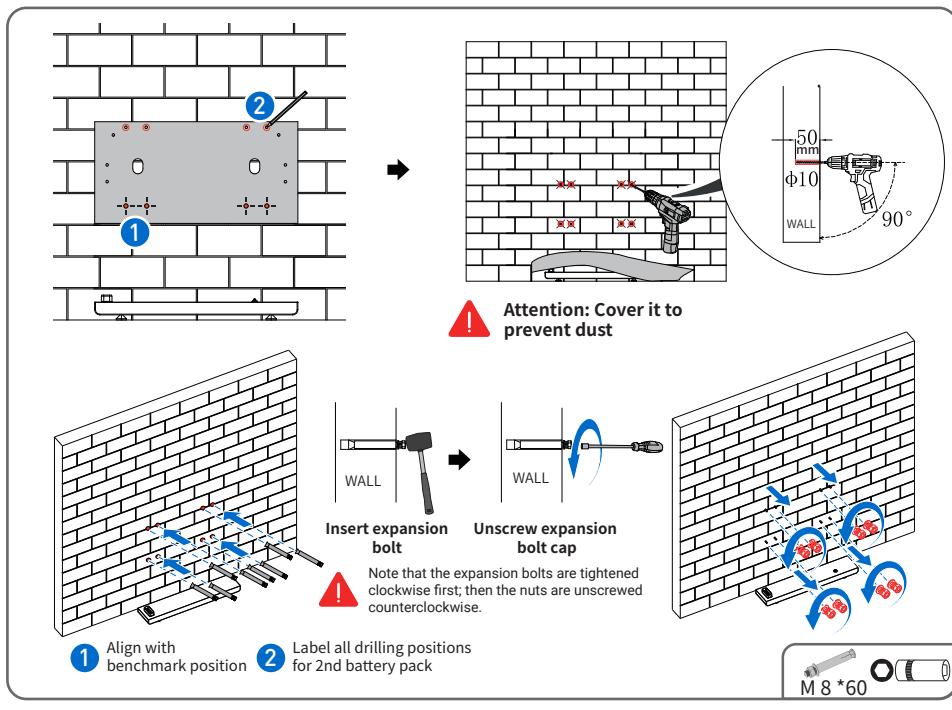
Quick installation provides theoretical installation, and the battery mounting bracket can choose to only install the top pair of brackets.

##### Adjust the Base

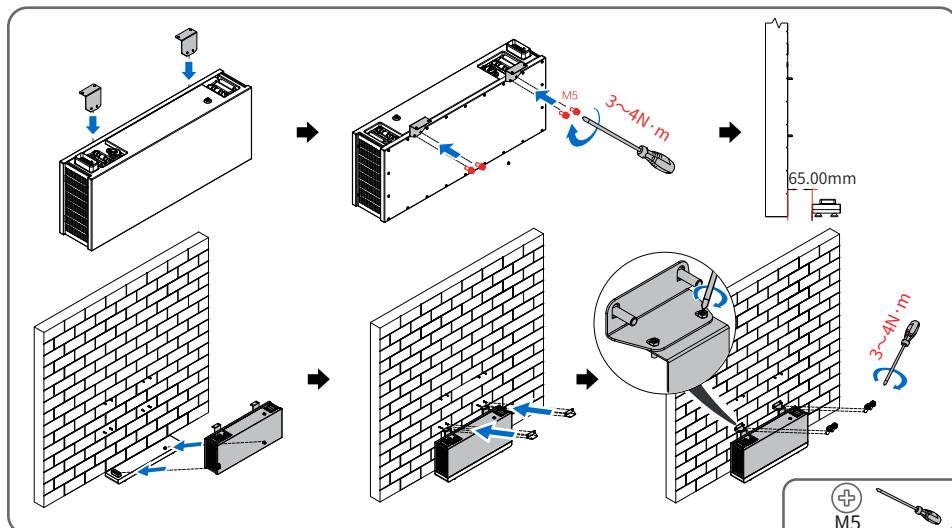


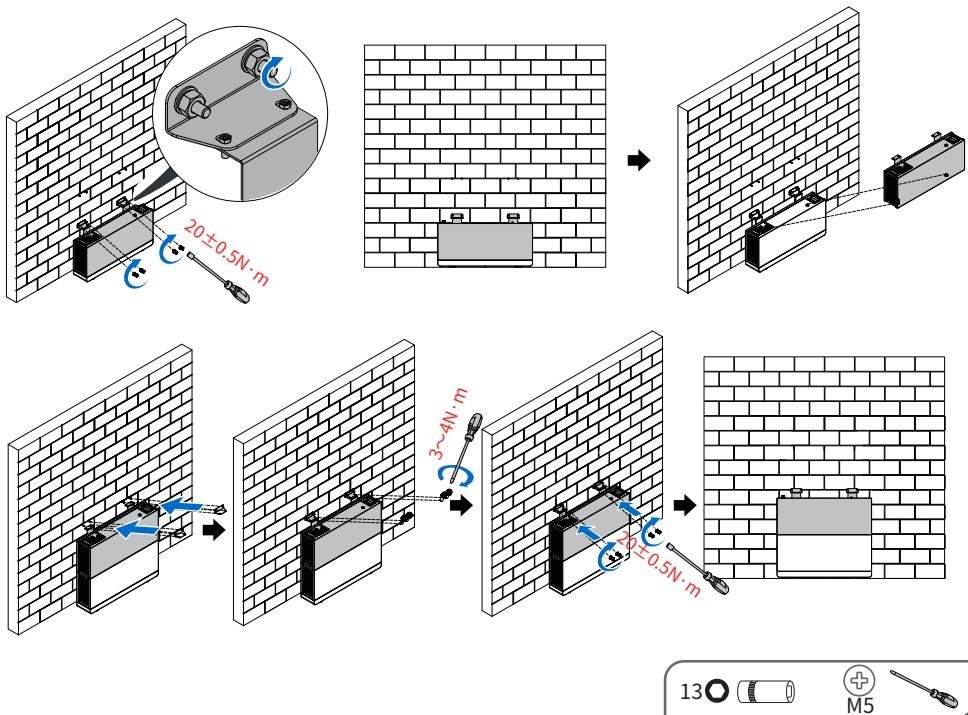
##### Drilling positioning



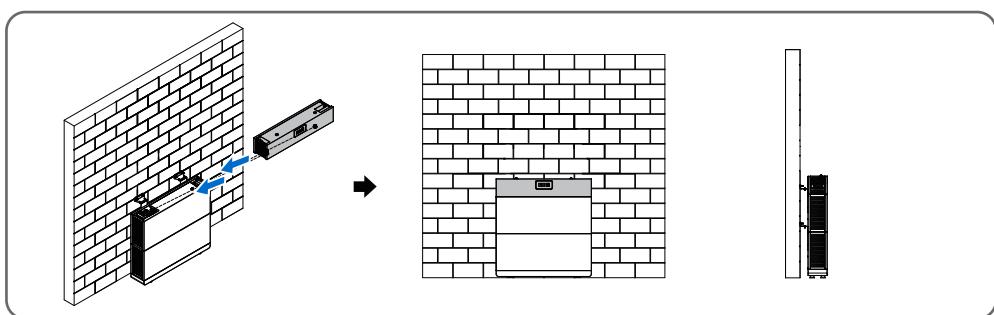


## 02 Installing Battery Pack





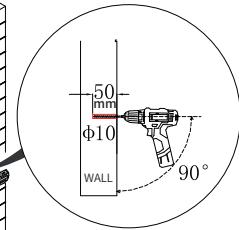
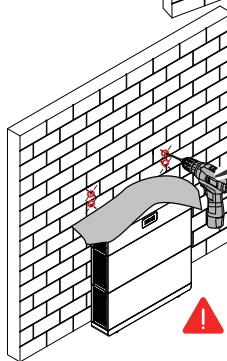
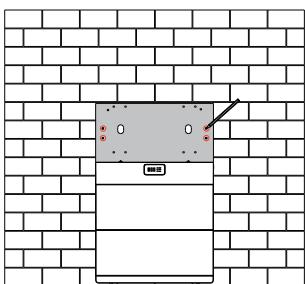
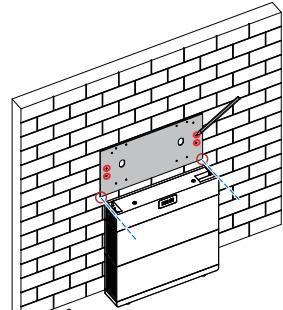
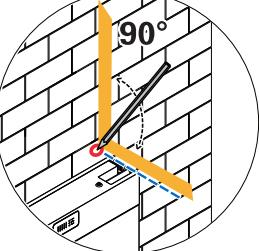
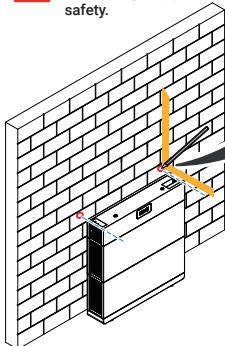
### 03 Installing BMS Control Box



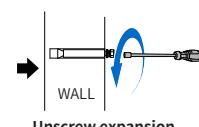
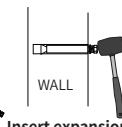
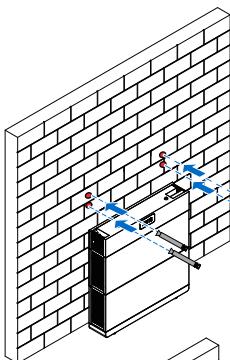
### 04 Drilling Holes for Inverter Positioning



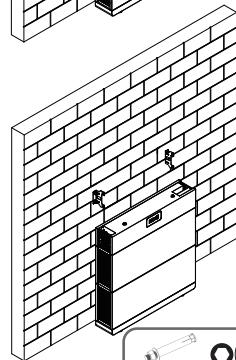
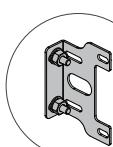
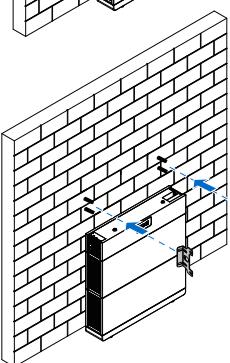
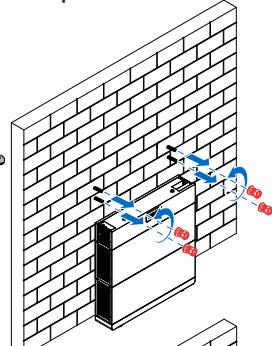
This product is not designed for wall mount installation. Please do not wall mount the inverter if the product is used individually. Supporting material which weighs 3 times of inverter is required underneath the inverter for installation safety.



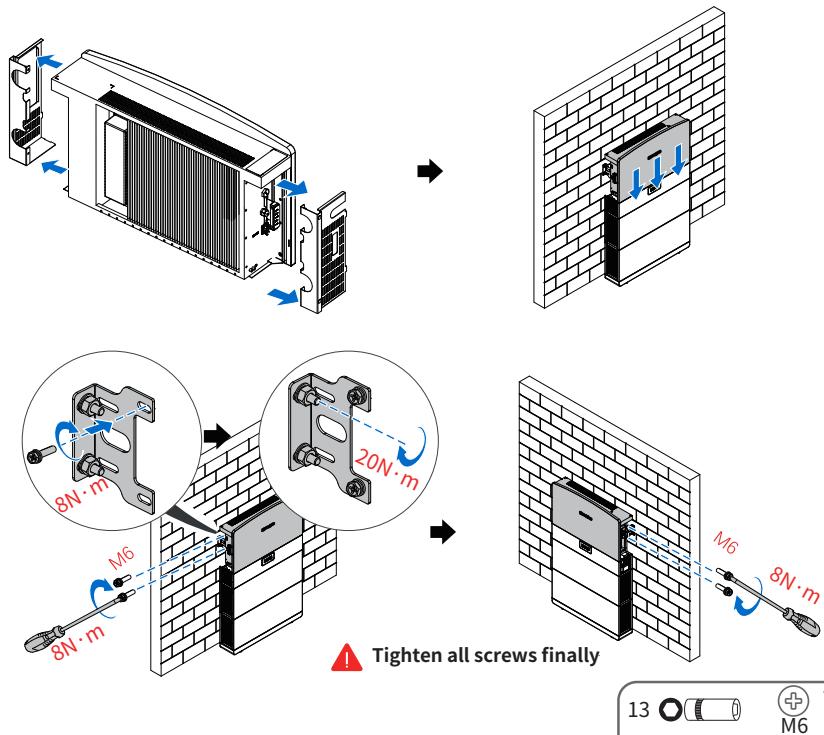
Attention: Cover it to prevent dust



Insert expansion bolt  
Note that the expansion bolts are tightened clockwise first; then the nuts are unscrewed counterclockwise.



## 05 Installing Inverter



13

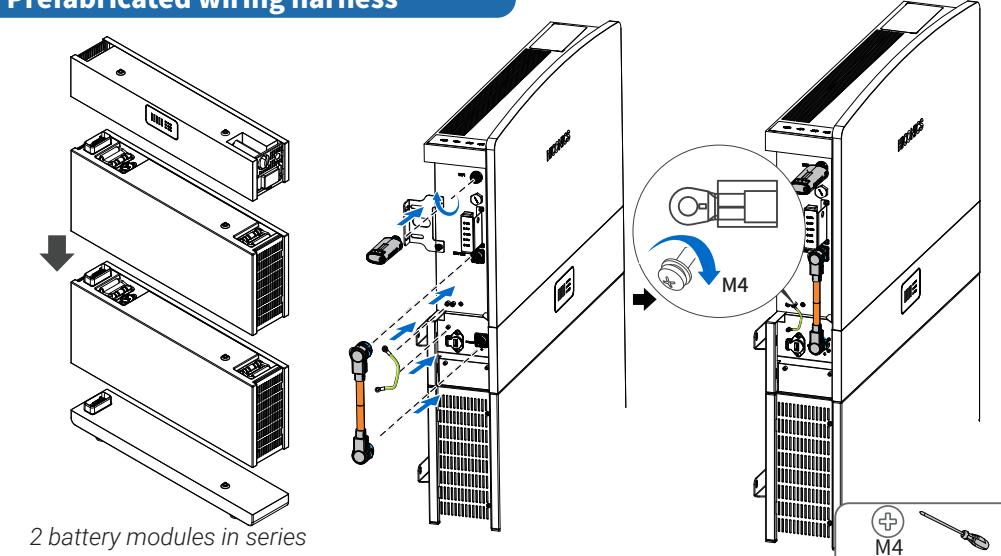


## 5 Electrical Connection

### 5.1 Battery System Cable Connection

The HEC2-BHP system (without inverter) is cableless installation design which includes pre-installed internal connections. The modular stack installation directly plug-in and completes the series connection between battery modules. The connection between the confirm from R&D about the BMS box model number system (from BMS main box) and the inverter requires a cable connection using PCS-BAT connector which includes power connection, communication and grounding. Also, there's a separate grounding connection between BMS main box and inverter.

## Prefabricated wiring harness



### 5.2 PV Connection



- Before connecting to PV modules, please install a separately DC circuit breaker between inverter and PV modules.
- It is very important for system safety and efficient operation to use appropriate cable for PV module connection. To reduce risk of injury, please use the proper recommended cable size as below.

Wire Size	Cable( mm <sup>2</sup> )
12AWG	4



- To avoid any malfunction, do not connect any PV modules with possible current leakage to the inverter. For example, grounded PV modules will

- When selecting proper PV modules, please be sure to consider below parameters:
  - Open circuit Voltage ( $V_{oc}$ ) of PV modules not exceeds max. PV array open circuit voltage of inverter.
  - Open circuit Voltage ( $V_{oc}$ ) of PV modules should be higher than minimum. starting voltage.

#### Max. DC Voltage Limitation

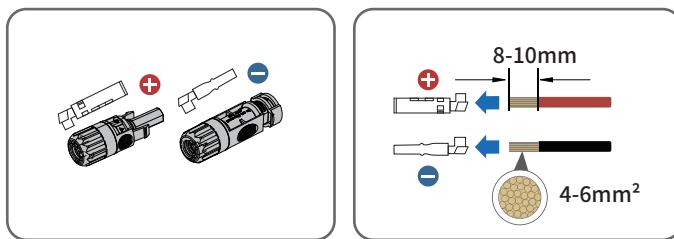
Model	HEC2-S3.68Hr2	HEC2-S3.8Hr2	HEC2-S5.0Hr2	HEC2-S6.0Hr2
Max. DC Voltage (V)	600	600	600	600
MPPT Voltage Range (V)	100-540	100-540	100-540	100-540

#### Connection Steps:

##### Step 1: Checking PV module.

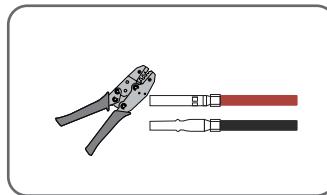
- Use voltmeter to measure module array voltage.
- Check the PV+ and PV- from the PV string combiner box correctly.
- Please make sure the impedance between the positive pole and negative pole of PV to earth should be  $M\Omega$  level.

##### Step 2: Separating the DC connector.

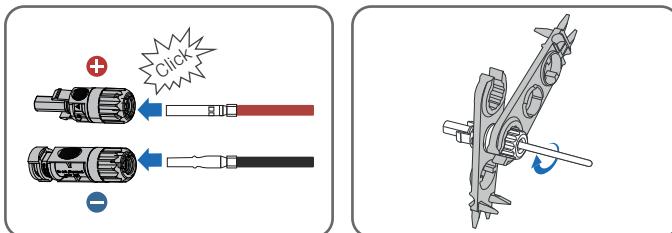


##### Step 3: Wiring

- Choose the 4 mm<sup>2</sup> wire to connect with the cold-pressed terminal.
- Remove 10mm of insulation from the end of wire.
- Insert the insulation into pin contact and use crimping plier to clamp it.



**Step 4:** Insert pin contact through the cable nut to assemble into back of the male or female plug. When you feel or heard a “click” sound the pin contact assembly is seated correctly.



**Step 5:** Plug the PV connector into the corresponding PV connector on inverter.

### 5.3 AC Input/Output Connection

Before connecting the grid connection, please install a separate AC circuit breaker between inverter and AC input power source. This will ensure the inverter can be securely disconnected during maintenance and fully protected from over current of AC input. The recommended rating of AC circuit breaker is 32A.

Table Cable and Micro-breaker recommended

Model	HEC2-S3.68Hr2	HEC2-S3.8Hr2	HEC2-S5.0Hr2	HEC2-S6.0Hr2
Cable	6mm <sup>2</sup>	6mm <sup>2</sup>	6mm <sup>2</sup>	6mm <sup>2</sup>
AC breaker	32A	32A	32A	32A

\*The AC breakers belong to the specifications of AC breakers on the PCS port grid side, and electricians can choose according to the actual household power size.



**Warning!**

There is "L" "N" "PE" Symbols marked inside the connector; the Line wire of grid must be connected to "L" terminal; the Neutral wire of grid must be connected to "N" terminal; the Earth of grid must be connected to "PE"

### Required for installation.

Installation tools: open-end wrench, wire stripper, 2.0 Allen driver, 6-side Rivet pliers, etc.

#### Installation tools



open-end wrench



wire stripper

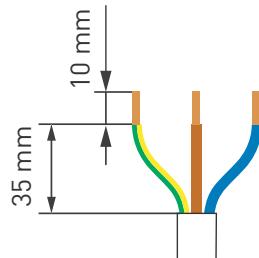


2.0 Allen driver



6-side Rivet pliers

**a:** Use professional tools to peel off the cables according to the requirements in the table below.



–: CAUTION: NOT FOR INTERRUPTING CURRENT" and "ATTENTION: NE PAS UTILISER POUR COUPER LE COURANT"

–. "Not for Current Interrupting"

**b:** Insert the conductor into the suitable ferrule acc. to DIN 46228-4 and crimp the contact.

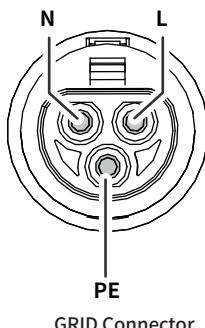


6mm<sup>2</sup> non-insulated cord end Terminal Recommended model:  
EN6012

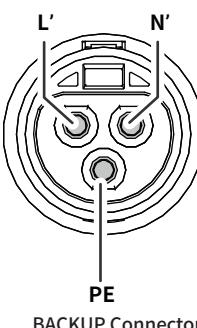
**c:** Unscrew the swivel nut from the threaded sleeve and thread the swivel nut and threaded sleeve over the AC cable.



Crimp the terminals with crimping pliers.



GRID Connector



BACKUP Connector

### GRID Connector

HEC2-SxHr2(x=3.68, 3.8, 5.0, 6.0): 6mm<sup>2</sup> Cooper Wire  
The diameter and material of PE wire is the same as power cable.

### BACKUP Connector

HEC2-SxHr2(x=3.68, 3.8, 5.0, 6.0): 6mm<sup>2</sup> Cooper Wire  
The grounding wire should be consistent with the diameter of the LN wire.

The ground wire connected to the distribution box, and the wire from the electrical distribution box to the earth should be at least 10mm<sup>2</sup> Copper Wire).

**AC Breaker**(FOR DETAILS 12 Connection of Metering-  
Standard solution - CT)

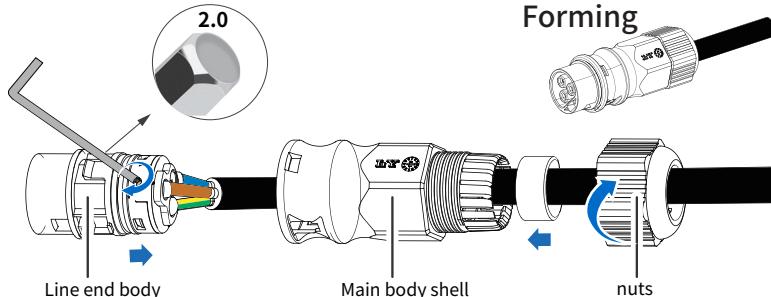
Recommended: Please prepare an AC circuit breaker with the following specifications:  
Rated Current  $\geq$  32A



Australia

New Zealand South Africa

The PE terminal backed up by the above countries is not wired, and the N terminal is connected to the ground bar.



### Forming

Set the parts on the cable, Insert the terminal holes in sequence. Crimp the wire with a hexagonal screwdriver and turn the screw.

torque 1.2+/-0.1N·m (2.5~6mm<sup>2</sup>) 1.0+/-0.1N·m ( $\leq$  2.0mm<sup>2</sup>)

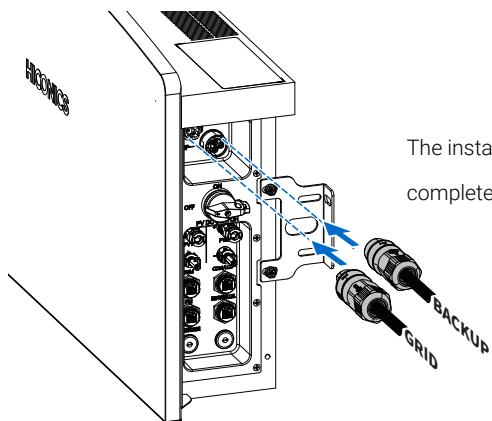
Note: It is necessary to wire according to the L, N, and PE labeling instructions of the plug-in.

Insert the main body into the rubber core and hear the "click" sound.

Tighten the nut with an open-ended wrench (torque 2.5±0.5N·m).

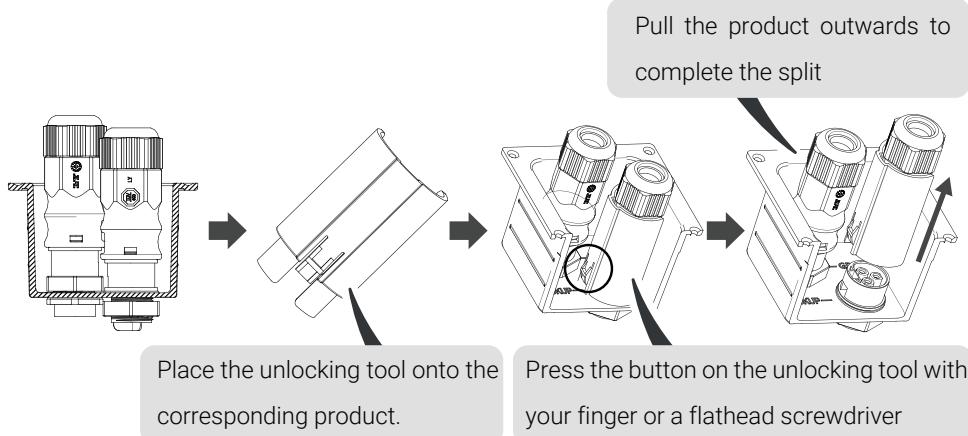


## Male and female butt (plate end)



The installation arrow indicates insertion the male connector.  
complete the installation

## Plate end to unlock instructions

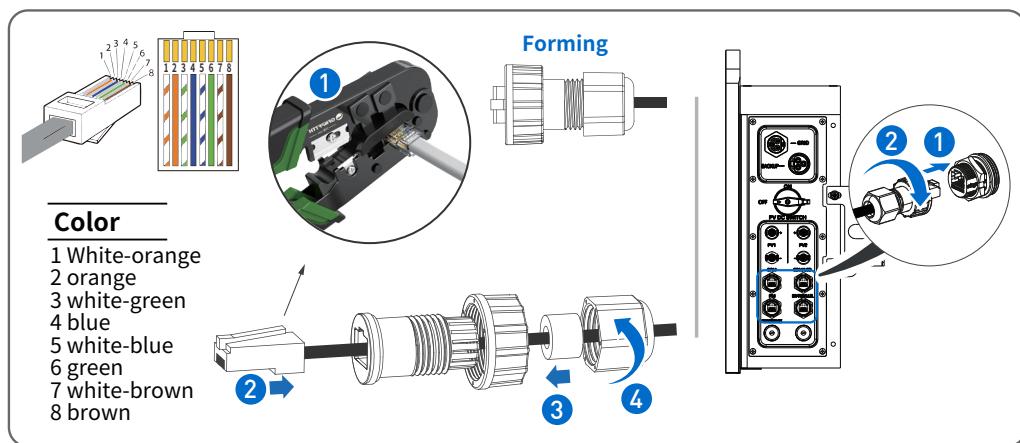


Place the unlocking tool onto the corresponding product.

Press the button on the unlocking tool with your finger or a flathead screwdriver

**Note:** The disassembling and assembling methods and procedure operation for the male plug-in is the same as that for the female plug-in.

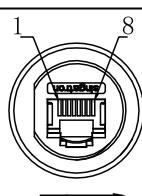
## 5.4 Communication Interface Connection



### 5.4.1 PM(METER/CT) Interfaces

This interface is connection to electricity meter or CT. The electricity meter should be mounted and connected at the grid transition point (feed-in point) so that it can measure the grid reference and feed-in power. The communication about PCS and meter/CT is RS485. This port is used for 485 communication between 2 external CT channels and an electric meter. Currently CT1 is enabled and CT2 is reserved. The meter communication uses RS485 interface to read the voltage, current, active power, reactive power, apparent power and other information collected by the meter. Before communicating with the meter, the baud rate and address information of the meter need to be set through the "Solarman Business APP".

Pin	Description	Pin	Description
1	485A	5	GND
2	485B	6	CT2B
3	CT2A	7	CT1A
4	VCC	8	CT1B



Interface Description

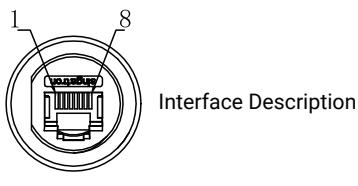
\*Refer to 5.4 for wiring sequence

### 5.4.2 DRM Port Connections (Optional)

This interface is a dry contact (only for Australia). DRED means demand response enable device. The AS/NZS 4777.2:2020 required inverter needs to support demand response mode (DRM). This function is for inverter that comply with AS/NZS 4777.2:2020 standard. Inverter is fully complied with all DRM. The corresponding functions are enabled by DRED equipment and host computer. For details, refer to AS4777. A RJ45 terminal is used for DRM connection

Pin	Description	Pin	Description
1	DRM1/5	5	REF
2	DRM2/6	6	COM
3	DRM3/7	7	VCC
4	DRM4/8	8	GND

\*Refer to 5.4 for wiring sequence.



#### DEMAND RESPONSE MODES (DRMs)

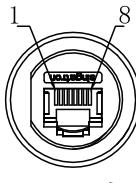
Mode	Pin	Description
DRM 0		Operate the disconnection device
DRM 1		Do not consume power
DRM 2		Do not consume at more than 50% of rated power
DRM 3		Do not consume at more than 75% of rated power AND Source reactive power if capable
DRM 4		Increase power consumption (subject to constraints from other active DRMs)
DRM 5		Do not generate power
DRM 6		Do not generate at more than 50% of rated power
DRM 7		Do not generate at more than 75% of rated power AND sink reactive power if capable
DRM 8		Increase power generation (subject to constraints from other active DRMs)

### 5.4.3 COM/LCD Interface

This interface is a dry contact. COM port uses RS485 communication, the communication protocol is the same as WIFI port 485 protocol, used for client power grid scheduling monitoring.

Pin	Description	Pin	Description
1	DO2A	5	GND
2	DO2B	6	485B
3	485A	7	DO1A
4	VCC	8	DO1B

\*Refer to 5.4 for wiring sequence.



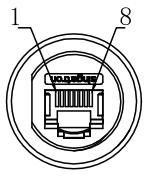
Interface Description

#### 5.4.4 PARALLEL(INV) Interface

This interface is used to implement the inverter parallel function. The communication between parallel inverters is CAN.

Pin	Description	Pin	Description
1	CANH	5	MCANL
2	NC	6	CANL
3	NC	7	NC
4	MCANH	8	NC

\*Refer to 5.4 for wiring sequence.



Interface Description

#### 5.5 External Smart Meter (optional) Connection

You must connect external CTs or a smart grid meter between the inverter and the power grid. If you want to connect a smart meter, note that only one meter is necessary for each inverter. The meter must be mounted and connected at the grid transition point (feed-in point) so that it can measure the grid reference and feed-in power.

#### PROCEDURE

**STEP1:** The installer will prepare the network cable and the length of the cable will be determined according to the site environment.

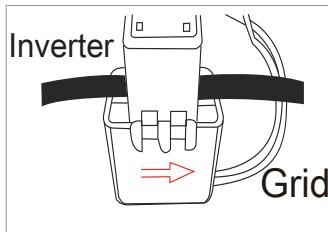
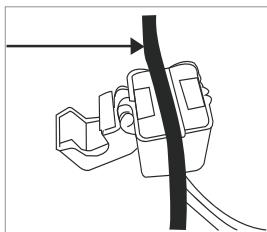
**STEP2:** Prepare the communication wires, power cable, and tools for the meter connection.

**STEP3:** Open the CT cap, place it on the grid main line "L" cable so that the arrow of the CT points towards the direction of the power grid, and then close the cap.

**STEP4:** Selection of a suitable position location for fixing the DIN track, Mount the Meter on the DIN track.

**STEP5:** Installation of CT. Refer to the introduction of CT installation for specific steps.

**STEP6:** Install the cables correctly as shown.



**Note:**

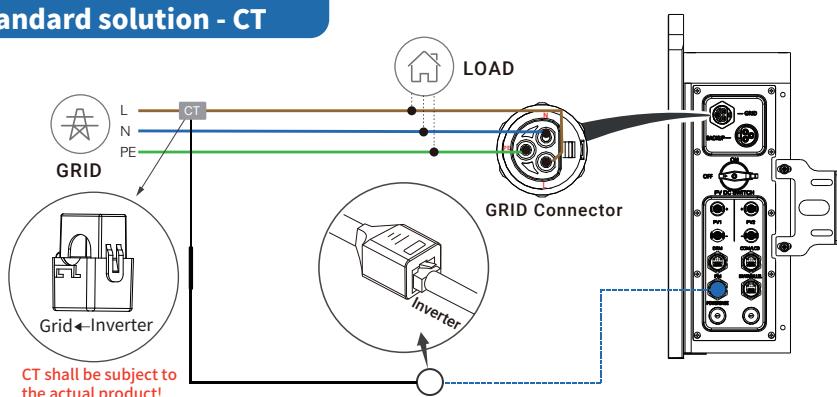


**Notice**

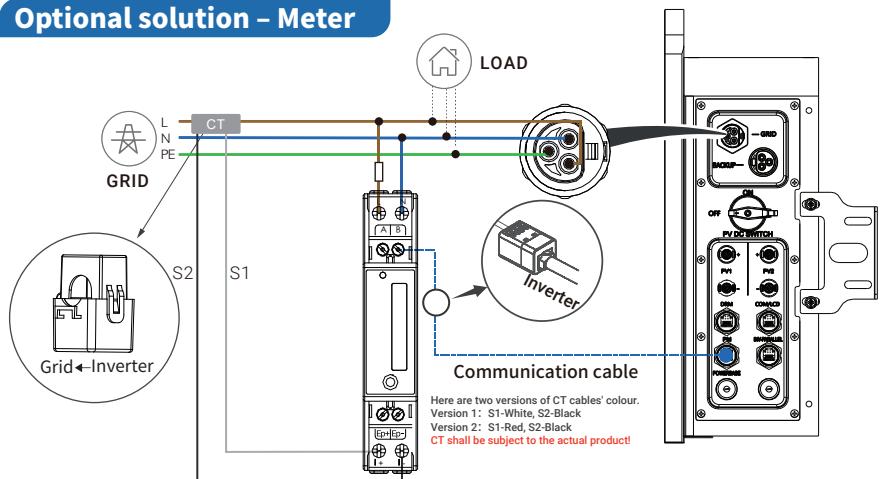
Make sure the grid main power and PV switch are closed during the installation.

CT should be placed near the power grid. If ammeter test pass but inverter still can't achieve export power (power is not controllable or always 0 power output). Please check installation location of the CT.

**Standard solution - CT**



## Optional solution – Meter



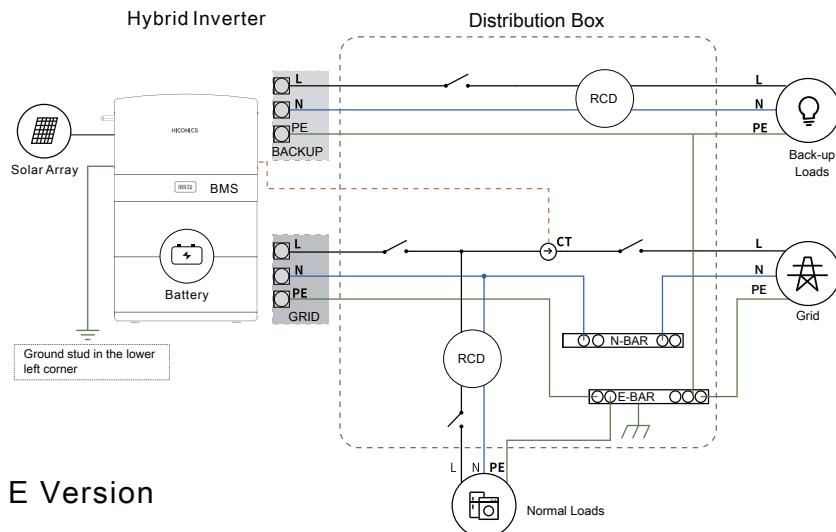
## 5.6 Earth Fault Alarm Connection

The inverter complies with IEC 62109-2 13.9. The fault indicator LED on the inverter cover will light up and the app will push a message of an error code of F40 indicating the earth-fault. The inverter should be installed at eye level for convenient maintenance (Adjust the height by placing the foundation)

## 5.7 Wiring Diagram

HEC Hybrid Series is designed with two EPS versions for customer to choose based on the local rules.

E Version applies to the wiring rules that requires the Live line and N (Neutral) line of EPS must be disconnected with the Live line and N (Neutral) line of grid (applies to most of the countries).

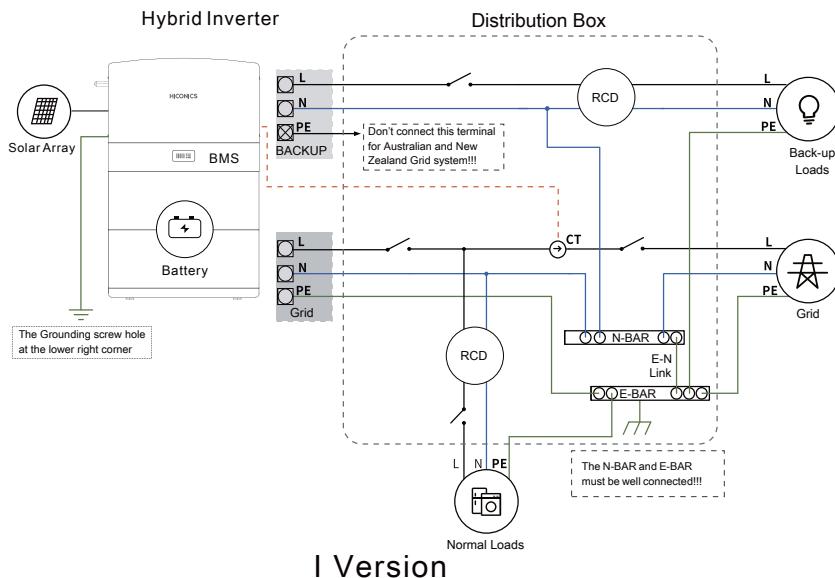


## E Version

For Australia, New Zealand. The neutral points on the GRID side and the LOAD side must be connected together, otherwise the LOAD function does not work.

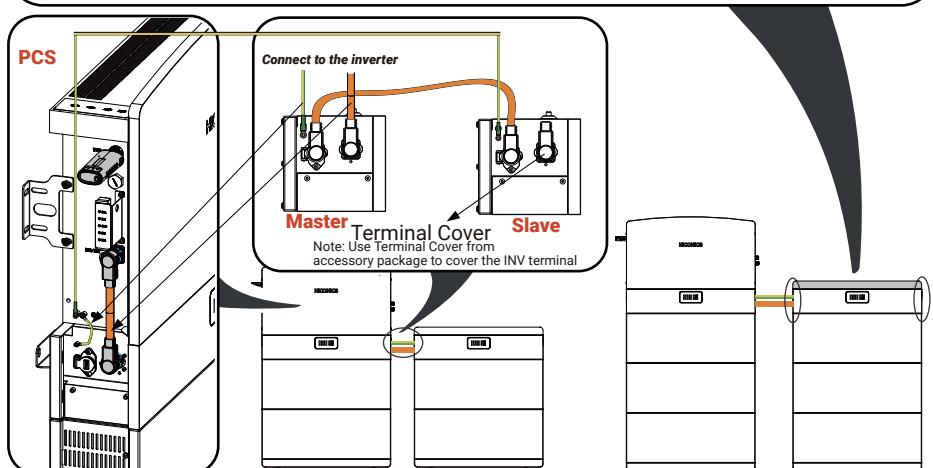
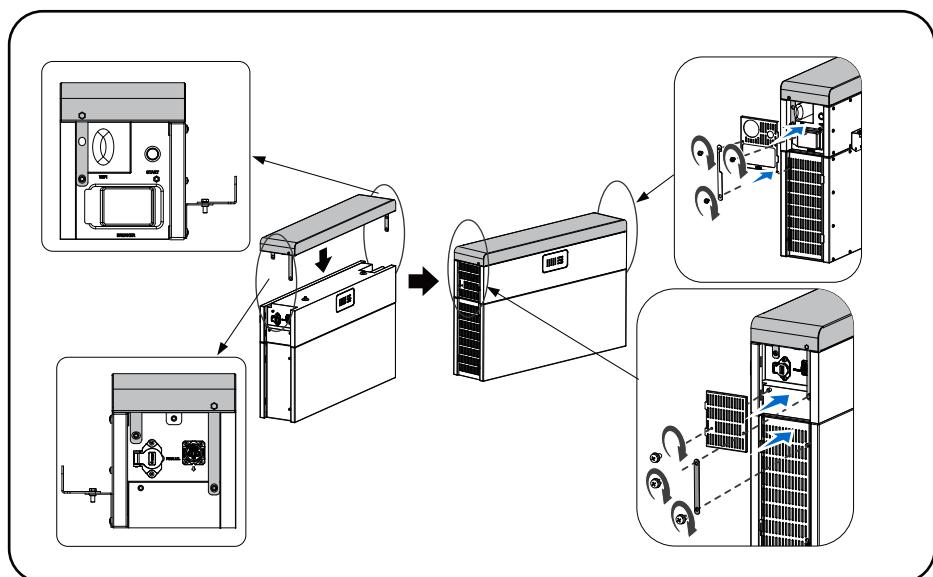
### PE grounding:

1. The PE terminal of LOAD is vacant and cannot be connected to the grid system of Australia, New Zealand and South Africa.
2. There are two PE earthing posts on the PCS shell, one is connected to the shell earthing post of the BMS control box to maintain earthing continuity between different structural parts, and the other PE earthing post needs to be reliably connected to the building earthing ring network nearby.



## 5.8 Battery Pack Capacity Expansion

- Capacity 10.2 kWh: 2x battery module+1x BMS control box+ 1xbase
- Capacity 15.3 kWh: 3x battery module+1x BMS control box+1xbase
- Capacity 20.4 kWh: 4x battery module+2x BMS control box+2xbase
- Capacity 30.6 kWh: 6x battery module+2x BMS control box+2xbase



After completing the product installation, end users are not supported to expand the battery capacity by themselves, the battery pack capacity must be determined before installation.

Grounding wire

Power Cable

Connecting plate\*2

Connecting plate\*2

These accessories are only required when installing multiple stacks of batteries



M4

**Notice**

After completing the product installation, end users are not supported to expand the battery capacity by themselves, the battery pack capacity must be determined before installation.

## 6 System Operation

### 6.1 Switch On

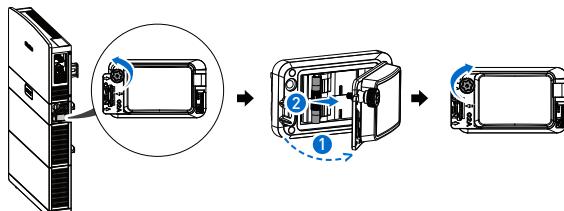
When turning on the system, it is very important to follow the steps below to prevent damage to the system.

**WARNING:** Please check the installation again before turning on the system.

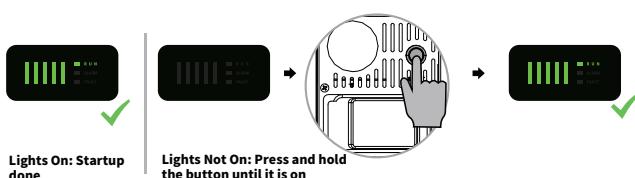
#### Power On/Off Operations



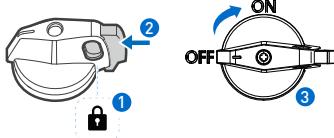
**1** Open the protective cover and close the BMS control box circuit breaker



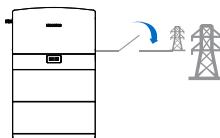
**2** Press the BMS control box button and check the status of the light strip



**3** Turn on the photovoltaic isolation switch



**4** Turn on the grid-side circuit breaker



## 6.2 Switch Off

**Step 1:** Turn off the grid-side circuit breaker

**Step 2:** Turn off the PV disconnect switch

**Step 3:** Open the protective cover and turn off the BMS control box circuit breaker

***The battery system have a non-resettable function to stop operation. If the voltage, current, temperature and other information reach the system lock threshold, the system will enter the system lock state. In this state, the system cannot be restored by restarting the system or any other operation. Please contact the professional operating system of his product and then ask them to exit the system lock state.***

## 7 Plant Monitoring

Owners can create their own plant at SOLARMAN Platform to run a real-time monitoring. System will collect the data from associated devices, which enables a full understanding of PV plant running status.

Distributors and installers can create plant while installing the system and can authorize the end user so they can check and monitor their own plants. Meanwhile, the distributors can do the O&M remotely for an effective and pro-active service delivery towards the end users ensuring customer satisfaction.

### Account Management Guide

**User Permissions:** To use this service for the first time, you need to register an account and password. Please keep your account and password safe.

**Account types:** There are different types of accounts: user accounts and operations personnel accounts. User accounts only have access and view permissions, while operations personnel accounts have access, view, and configuration permissions.

**Modify account and password:** Follow the prompts on the interface to ensure that the password meets the complexity requirements.

**Account lockout:** The account will be locked after multiple failed login attempts, please be careful when operating.

This product adopts a defense-in-depth scheme which includes identity verification, private protocols, authorization mechanisms, security auditing, data encryption, effective resources, and abnormal protection. These 7-layer mitigation measures protect the BESS system's security in connection schemes, operational process data, and operating environment. A brief summary is as follows:

- Identity verification: Use account and password policies to ensure device communication and information security.
- private protocols: Use proprietary function codes and private communication protocols to ensure secure communication between system components.
- Authorization: Only authorized users can access the data.
- Security Audit Tracking: Audit logs that record security activities and sensitive data.
- Encryption of Sensitive Firmware Data.
- Availability of resources: Use fixed resources to run the system to prevent device freeze or crash.
- Abnormal protection: When there is a communication abnormality, users are required to log in and authorize again.
- The product will be connected to solar panels, connected to the grid, and integrated with off-grid loads. Please ensure that all connection ports are correctly connected.
- The product will be connected to an external electricity meter or CT for grid data collection. Please ensure that the collection device is installed correctly and connected to the product.
- The product is designed with a multi-layer defense scheme. Please follow the application and maintenance process accordingly.
- External communication of the product requires an external gateway product. Please ensure that the gateway product has obtained matching permission.
- Unauthorized third-party tools are not supported for security management, monitoring, and event handling of this product.
- A gateway product is required to connect for system firmware upgrades and data transmission.
- Only authorized personnel can perform maintenance using official tools and record maintenance logs.



### Caution



## Notice

- Network Environment: This product does not directly connect to the Internet and cannot be used in environments that require network segmentation security support. Use a specific gateway or WiFi module to ensure that the network environment is risk-free.
- Proper operation: Use a strong password to log in and securely log out after using the system.
- Consequences of not following the instructions: It may result in system attacks, data leakage or loss, and affect product operation.



## Caution

When the device malfunctions, follow the instructions in Chapter 9 according to the error code.

## 7.1 Download SOLARMAN APP

SOLARMAN Web is remote monitoring and controlling platform for all the users. There are all the identities available.

<https://www.solarmanpv.com/>

### **SOLARMAN Business APP:**

SOLARMAN Business APP: SOLARMAN Business is remote monitoring and controlling platform for the distributors, dealers and Installers.

(Before the installation, please contact with HICONICS to get an authorized account).



SOLARMAN Business APP

## SOLARMAN Smart APP:

SOLARMAN Smart is remote monitoring and controlling platform for the end users. The installer can help the end users to create the Smart accounts in SOLARMAN Business.



SOLARMAN Smart APP

Please scan the following QR code for commissioning process



Commissioning Guide  
for Midea Hiconics Solar Inverter

## 8 Maintenance and Troubleshooting

### 8.1 Maintenance Before Operation

1. Before the inverter is put into operation, read the instruction manual carefully, and strictly execute the connection and installation of the equipment according to the instructions on the manual.
2. Carefully check whether the various parts of the inverter as well as the terminals are loose and fall off in the process of transporting.
3. Carefully check whether the diameter of each wire of the inverter is in accordance with the requirements; whether the proper insulation is good or not; and whether the grounding of the system is in accordance with the insulation regulations or not.

**Note:** When using the inverter, it should be operated in strict accordance with the instructions for using and maintaining the inverter, and the warning signs on the inverter should be intact. Maintenance of inverter during operation.

## 8.2 Maintenance During Operation

1. In the process of inverter commissioning, regularly check whether the inverter wirings are firm, and check whether the dust net, fan, power module, terminals and other parts are working normally.
2. The inverter cabinet has high pressure, usually should pay attention to check whether the cabinet door is locked or not.
3. When the room temperature exceeds 30 C , effective cooling measures should be taken to prevent the inverter from overheating and burning.
4. The structure and electrical connection of the inverter should be kept intact, and there should be no corrosion, accumulation of dust, etc. The inverter should not have large vibration and abnormal noise during operation.
5. Regularly disconnect the circuit breaker of AC output side of the inverter once.
6. When the DC bus capacitor temperature in the inverter is too high or exceeds the service life, it should be found and replaced in time.
7. the inverter belongs to high reliable operation equipment, can achieve long-term trouble-free operation, weekdays should carry out inspections, listen to the inverter sound is normal, the external debris, whether the vent is dusty, the panel display is normal, found that the problem is dealt with in a timely manner, report.

**Note:** Non-professionals should not disassemble and overhaul the inverter without permission. Inverter generally have short circuit, over current, over voltage, overheating and other items of automatic protection, when the problem occurs, do not need to manually shut down.

## 9 Fault Information

### 9.1 System Fault Information

NO.	Fault name	Solution
1	NVM checksum failure	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
2	DSP communication failure	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
3	BMS communication failure	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
4	Battery overvoltage alarm	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
5	Battery undervoltage alarm	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
6	Battery overtemperature alarm	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
7	Battery under temperature alarm	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
8	Battery overcurrent alarm	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
9	Battery voltage difference too large	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
10	Temperature difference too large	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
11	Battery SOC too high	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
12	Battery SOC too low	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.

13	Other battery alarms	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
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## 9.2 Inverter Fault Information

NO.	Fault name	Solution
1	Grid over voltage	<p>1. If the problem occurs occasionally, the utility grid may be temporarily abnormal. The inverter will recover automatically after detecting that the utility grid is normal.</p> <p>2. If the problem occurs frequently, check whether the grid voltage is within the permissible range.</p> <ul style="list-style-type: none"> <li>• Contact the local power company if the grid voltage exceeds the permissible range.</li> <li>• Modify the overvoltage protection threshold, HVRT or disable the overvoltage protection function after obtaining the consent of the local power company if the grid frequency is within the permissible range.</li> </ul> <p>3. Check whether the AC breaker and the output cables are connected securely and correctly if the problem persists.</p>
2	Grid under voltage	<p>1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal.</p> <p>2. If the problem occurs frequently, check whether the grid voltage is within the permissible range.</p> <ul style="list-style-type: none"> <li>• Contact the local power company if the grid voltage exceeds the permissible range.</li> <li>• Modify the undervoltage protection threshold, LVRT or disable the undervoltage protection function after obtaining the consent of the local power company if the grid frequency is within the permissible range.</li> </ul> <p>3. Check whether the AC breaker and the output cables are connected securely and correctly if the problem persists.</p>
3	Grid over current	<p>1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal.</p> <p>2. Contact the dealer or the after-sales service if the problem occurs frequently.</p>
4	Grid frequency abnormal	<p>1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal.</p> <p>2. If the problem occurs frequently, check whether the grid frequency is within the permissible range.</p> <ul style="list-style-type: none"> <li>• Contact the local power company if the grid frequency exceeds the permissible range.</li> <li>• Modify the frequency protection threshold or disable the over frequency protection function after obtaining the consent of the local power company if the grid frequency is within the permissible range.</li> </ul>

5	DC bus over voltage	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
6	DC bus under voltage	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
7	PCS over temperature	<ol style="list-style-type: none"> <li>1. Check the ventilation and the ambient temperature at the installation point.</li> <li>2. If the ventilation is poor or the ambient temperature is too high, improve the ventilation and heat dissipation.</li> <li>3. Contact the dealer or after-sales service if both the ventilation and the ambient temperature are normal.</li> </ol>
8	PV over temperature	<ol style="list-style-type: none"> <li>1. Check the ventilation and the ambient temperature at the installation point.</li> <li>2. If the ventilation is poor or the ambient temperature is too high, improve the ventilation and heat dissipation.</li> <li>3. Contact the dealer or after-sales service if both the ventilation and the ambient temperature are normal.</li> </ol>
9	PVA over current	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
10	PVB over current	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
11	Buck-Boost A over current	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
12	Buck-Boost B over current	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
13	Battery side DC over voltage	<ol style="list-style-type: none"> <li>1. If the problem occurs occasionally, check battery input voltage, if it's within normal range, the inverter will recover automatically.</li> <li>2. Contact the dealer or the after-sales service if the problem occurs frequently.</li> </ol>
14	Battery side DC under voltage	<ol style="list-style-type: none"> <li>1. If the problem occurs occasionally, check battery input voltage, if it's within normal range, the inverter will recover automatically.</li> <li>2. Contact the dealer or the after-sales service if the problem occurs frequently.</li> </ol>

15	PVA over voltage	Check the serial connection of the PV array. Make sure that the open circuit voltage of the PV string is not higher than the maximum operating voltage of the inverter.
16	PVB over voltage	Check the serial connection of the PV array. Make sure that the open circuit voltage of the PV string is not higher than the maximum operating voltage of the inverter.
17	Ambient abnormal	<ol style="list-style-type: none"> <li>1. Check the ventilation and the ambient temperature at the installation point.</li> <li>2. If the ventilation is poor or the ambient temperature is too high, improve the ventilation and heat dissipation.</li> <li>3. Contact the dealer or after-sales service if both the ventilation and the ambient temperature are normal.</li> </ol>
18	Residual Current Fault	<ol style="list-style-type: none"> <li>1. If the problem occurs occasionally, it may be caused by a cable exception. The inverter will recover automatically after the problem is solved.</li> <li>2. Check whether the impedance between the PV string and PE is too low if the problem occurs frequently or persists.</li> </ol>
19	Hardware abnormal	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
20	Recharge precharge	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
21	Insulation fault	<ol style="list-style-type: none"> <li>1. Check whether the resistance of the PV string to PE exceeds 50kΩ. If no, check the short circuit point.</li> <li>2. Check whether the PE cable is connected correctly.</li> <li>3. If the resistance is lower on rainy days, please reset the ISO.</li> </ol>
22	AC side relay abnormal	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
23	PVA Reverse Connection Fault	Check whether the PV strings are connected reversely.
24	PVB Reverse Connection Fault	Check whether the PV strings are connected reversely.

25	Hardware DC Bus Over Voltage	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
26	Hardware Battery Over Voltage	Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
27	Grid 10 minutes Over Voltage	<ol style="list-style-type: none"> <li>1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal.</li> <li>2. If the problem occurs frequently, check whether the grid voltage is within the permissible range.           <ul style="list-style-type: none"> <li>• Contact the local power company if the grid voltage exceeds the permissible range.</li> <li>• Modify the grid overvoltage rapid protection threshold after obtaining the consent of the local power company if the grid voltage is within the permissible range.</li> </ul> </li> </ol>
28	EPS(Off-grid) Overload Fault	<ol style="list-style-type: none"> <li>1. If the problem occurs occasionally, the EPS load may be abnormal temporarily. The inverter will recover automatically after few minutes.</li> <li>2. If the problem occurs frequently, check whether the EPS load is within the permissible range.</li> <li>3. Contact the dealer or the after-sales service if the problem persists.</li> </ol>
29	Fan Fault	<p>Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later.</p> <p>Contact the dealer or the after-sales service if the problem persists.</p>
30	DC Relay Fault	<p>Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later.</p> <p>Contact the dealer or the after-sales service if the problem persists.</p>
31	Power Meter Communication Fault	<ol style="list-style-type: none"> <li>1. Check the Meter is working properly and the cable connection from Power meter to inverter is normal.</li> <li>2. Disconnect the AC output switch, DC input switch and Battery switch, then connect them 5 minutes later.</li> <li>3. Contact the dealer or the after-sales service if the problem persists.</li> </ol>
32	Reserved	<ol style="list-style-type: none"> <li>1. If the problem occurs occasionally, the EPS load may be abnormal temporarily. The inverter will recover automatically after few minutes.</li> <li>2. If the problem occurs frequently, check whether the EPS load is within the permissible range.</li> <li>3. Contact the dealer or the after-sales service if the problem persists.</li> </ol>

## 10 Packaging, Transportation, Storage

- The system cabinet is packed in cardboard packaging and the internal PE packaging bag is moisture-proof and waterproof.
- Use EPE pearl cotton foam pad in the middle to prevent damage to the system during handling and transportation.
- Transportation must comply with UN3480's dangerous goods transportation and local laws and regulations.
- The system is heavy and must use the mechanical handling.
- Transportation temperature:  $-10^{\circ}\text{C} \sim 40^{\circ}\text{C}$ .
- The equipment and packaging cannot be sprayed, so it cannot be transported in the open air.
- Storage temperature:
  - ◆  $-20^{\circ}\text{C} \sim 35^{\circ}\text{C}$ , 12months;
  - ◆  $-20^{\circ}\text{C} \sim 45^{\circ}\text{C}$ , 3months;
  - ◆  $-20^{\circ}\text{C} \sim 55^{\circ}\text{C}$ , 1month;

(The SOC before storage is kept in the range of 30% to 60%)

- Storage humidity: 0%~95%RH (No condensation)
- The storage room should be kept ventilated, the room should be clean and dry, and it should be protected from dust and moisture.
- The storage time can be up to 3 months. It is recommended to charge and discharge the system for more than the time.
- Storage room sunlight cannot be directly exposed to the system.

# 11 Parameter Table

## Annex 1: Inverter Parameter Table

Technical Data	HEC2-S6.0Hr2	HEC2-S5.0Hr2	HEC2-S3.8Hr2	HEC2-S3.68Hr2 <sup>[7]</sup>
<b>PV Input</b>				
Max.PV Array Power	3750 W/3750 W			
Max.DC Voltage	600 V <sup>[8]</sup>			
Nominal DC Operating Voltage	360 V			
MPPT Voltage Range	100 V-540 V			
MPPT Voltage Range For Nominal Power <sup>[5]</sup>	225 V-480 V	185 V-480 V	141 V-480 V	137 V-480 V
Start UP Voltage	120 V			
Max.Input Current(A/B)	15 A/15 A			
Max.Short Circuit Current(A/B)	18 A/18 A			
No.of MPP Tracks/String Per MPP Tracker	2/1			
<b>BAT Side</b>				
Battery Voltage Range	85V <sup>[4]</sup> - 400V			
Battery Voltage Range For Nominal Power	250 V-400 V	225 V-400 V	170 V-400 V	160 V-400 V
Recommended Battery Voltage	300 V			
Max.Charge/ Discharge Current <sup>[2]</sup>	25 A/25 A			
Communication Interfaces	RS485/CAN			
Reverse Connect Protection	Yes			
<b>AC Grid Side(On-grid)</b>				
Nominal AC Output Power	6000 W <sup>[1]</sup>	5000 W <sup>[1]</sup>	3800 W	3680 W
Max.Output Power	6000 W <sup>[1]</sup>	5000 W <sup>[1]</sup>	3800 W	3680 W
Nominal Apparent Power Output To Utility Grid	6000 VA <sup>[1]</sup>	5000 VA <sup>[1]</sup>	3800 VA	3680 VA
Max. Apparent Power Output To Utility Grid	6000 VA <sup>[1]</sup>	5000 VA <sup>[1]</sup>	3800 VA	3680 VA
Nominal Apparent Power From Utility Grid	6000 VA	5000 VA	3800 VA	3680 VA
Max. Apparent Power From Utility Grid	6000 VA	6000 VA <sup>[6]</sup>	6000 VA <sup>[6]</sup>	6000 VA <sup>[6]</sup>
Nominal Grid Voltage	L/N/PE 230V			
Grid Voltage Range	180 V-280 V			
Nominal Grid Frequency	50 Hz			
AC Grid Frequency Range	50 Hz±5 Hz			
Max. Output AC Current To Utility Grid	26.1 A	21.7 A	16.5 A	16 A
Rate Output AC Current To Utility Grid	26.1 A	21.7 A	16.5 A	16 A
Rated AC Current From Utility Grid	26.1 A	21.7 A	16.5 A	16 A
Max. AC Current From Utility Grid	26.1 A	26.1 A <sup>[6]</sup>	26.1 A <sup>[6]</sup>	26.1 A <sup>[6]</sup>
Power Factor	~1 (Adjustable from 0.8 leading to 0.8 lagging)			
I.THD	<3%@Rated power		<5%@Rated power	

**EPS Side**

Back-UP Nominal Apparent Power	6000 VA	5000 VA	3800 VA	3680 VA
Nominal Power	6000 W	5000 W	3800 W	3680 W
Max. Output Apparent Power Without Grid	7500VA@10sec			
Max. Output Apparent Power With Grid	7500VA@10sec			
Nominal Output Voltage	L/N/PE 230V			
Nominal Output Frequency	50 Hz			
Nominal Output Current	26.1 A	21.7 A	16.5 A	16 A
Max.Output Current	26.1 A	21.7 A	16.5 A	16 A
Max.Output Overcurrent Protection	32.6A@10sec			
Switching From Grid Connected Mode To Backup Mode	<20 ms			
Output THD	<5%@Linear Load			

**EFFICIENCY**

MPPT Efficiency	99.9%	99.9%	99.9%	99.9%
Euro Efficiency	95.2%	95.2%	95.0%	95.0%
Max.Efficiency	96.8%	96.7%	96.5%	96.5%
Battery Charge/Discharge Efficiency	97.6%(PV-BAT)	97.6%(PV-BAT)	97.6%(PV-BAT)	97.6%(PV-BAT)
	96.0%(BAT-AC)	96.3%(BAT-AC)	95.4%(BAT-AC)	95.4%(BAT-AC)

**ENVIRONMENT LIMIT**

Ingress Protection	IP65
Protection Class	Class I
Pollution Degree	PD3
Over Voltage Category	III (MAINS), II (DC)
Operating Temperature Range	-20°C ~+60°C (derating at +45)
Max.Operation Altitude	<2000m
Humidity	0-100%
Cooling	Natural Convection
User Interface	LED,APP
Communication With Bms	CAN/485
Communication With Meter	RS485
Communication With Portal	WIFI
Typical Noise Emission	<40dB
Dimension (W*h*d)	800 (±20) *450 (±20) *160 (±20) mm
Weight	34±3kg
Topology	Non-isolated
Self-Consumption At Night	<25 W
DC Connector	MC4 (4~6 mm <sup>2</sup> )

AC Connector	Quick Plug
Storage Temperature	-40 C to +85 C
Standard Warranty	5 years
<b>STANDARD</b>	
Safety	IEC/EN 62109-1&2, IEC 62477
EMC	IEC 61000-6-1, IEC 61000-6-3
Environment	IEC 60529, IEC 60068
Efficiency	IEC 61683
Certification	EN 50549-1, G99, G98, CEI 021, VDE 4105, AS/NZS 4777.2

**Remark:**

- [1] The grid feed in power for VDE4105 is limited 4600VA.
- [2] Battery charging current is limited 25A and power is limited 6000W.
- [3] The machine may be damaged if PV port exceeds this voltage, full power operation voltage should be less than 480V, 480V-540V for limited power operation.
- [4] Battery port boot voltage must be greater than 95V.
- [5] The power is 6000W according to the grid port.
- [6] The value will appear when the grid is charging battery and support EPS load.
- [7] 3.68kW is UK only.

## Annex 2: Battery Parameters

Mode	HEC2-BHP50r2	HEC2-BHP100r2	HEC2-BHP150r2	HEC2-BHP200r2-A	HEC2-BHP300r2
Component	Base+BMS + 1*Module	Base+BMS + 2*Module	Base+BMS +3*Module	2*(Base+BMS +2*Module)	2*(Base+BMS +3*Module)
Nominal Voltage	102.4 V	204.8 V	307.2 V	204.8 V	307.2 V
Maximum Protection Voltage	116.8 V	233.6 V	350.4 V	233.6 V	350.4 V
Minimum Protection Voltage	89.6 V	179.2 V	268.8 V	179.2 V	268.8 V
Number Of Battery Modules	1	2	3	4	6
Nominal Capacity	50 Ah	50 Ah	50 Ah	100 Ah	100 Ah
Total Energy	5.1 kWh	10.2 kWh	15.3 kWh	20.4 kWh	30.6 kWh
Usable Energy	5 kWh	10 kWh	15 kWh	20 kWh	30 kWh
Nominal Power	2.56 kW	5.12 kW	7.68 kW	10.24 kW	15.36 kW
Nominal Charge/discharge Current	25A	25A	25A	50A	50A
Maximum Charge/discharge Current	25 A	25 A	25 A	50 A	50 A
Cycle Life	6000 Cycles (@0.5C,90%DOD,25°C,70%SOH)				
Expected Life Time	10 Years (70%SOH)				
Operating Ambient Temperature Range	-20°C to 55°C (derating above 45°C)				
Storage Temperature	-20°C to 55°C (1 month)				
	-20°C to 45°C (3 months)				
	-20°C to 35°C (1 year)				
Humidity	0~95%				
Altitude	Below 2000 m				
Ingress Protection	IP65				
System To Inverter	RS485/CAN2.0				
Battery To Battery/bms	Daisy chain				
Display Interface	LED				
Switch On/off	Button*1 +Breaker*1	Button*1 +Breaker*1	Button*1 +Breaker*1	2* (Button*1 +Breaker*1)	2* (Button*1 +Breaker*1)
Certificate	CE ,IEC 62619,IEC 62040,IEC 60529,IEC 61000,UN 38.3				
Hazardous Materials Classification	Class 9				
Weight	69±4 kg	124±6 kg	179±8 kg	248±12 kg	358±16 kg
External Dimension(W*h*d)	(800±20)*(530±30)* (160±20) mm	(800±20)*(840±30)* (160±20) mm	(800±20)*(1150±30)* (160±20) mm	(1600±20)*(840±30)* (160±20) mm	(1600±20)*(1150±30)* (160±20) mm
Remark	1 Series			2 Series Parallel	

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